

Accessing your OP&F on-line account

for benefit statements, address updates, member accounts

www.op-f.org

This site is best viewed with Internet Explorer 9.0

It is easy to access your account on-line through the Ohio Police & Fire Pension Fund secure website. To view or print your account information, go to www.op-f.org and follow these steps:

FIRST TIME USERS



1. Click "Member Self Serve Web" located in the upper left corner of the OP&F home page: www.op-f.org.
2. Click on "register"
3. Enter your Social Security number (no dashes)
4. Enter your house or P.O. Box numbers only (not your street name)
5. Click "validate"
6. Enter a username of your choice (case sensitive)
7. Enter a password of your choice (case sensitive)
8. Confirm password by entering it again
9. Select a security question by clicking on the arrow on the drop down box
10. Enter the answer to the security question on the next line and click "submit" (You should receive a "registration successful" message)
11. Enter your username and password again
12. Click "log-in"

ALREADY REGISTERED?



1. Click "Log In"
2. Enter your username and password

MENU



- **Home**
 - Update Member Address
- **Personal Information**
- **Member Demographics**
 - Update Member Address
- **My Account**
 - Pre-Retirement Contributions (*click "Details" to view*)
 - DROP (*click "Details" to view*)
 - Re-Employed (*click "Details" to view*)
- **Dependent Demographics**
- **Member Documents**
 - Monthly Benefit Statements
 - 1099s for the most recent tax year

HELP



If you forget your password, simply click on "Forgot password." After entering your username, your security question will appear. When it is answered correctly you are able to create a new password.

If you need assistance with viewing your on-line account, contact OP&F Customer Service Monday through Friday from 8 a.m. to 4:30 p.m. EST by calling: 888-864-8363.