Member's Guide to Health Care Coverage for 2014
Table of Contents

Letter from the Board of Trustees .......................... 1
Overview of the OP&F-sponsored health care plan ............................................. 2
Annual Change Period (ACP) information ....................................................... 3
Annual Change Period Form .............................................................................. 3
Deadline to return your ACPF ........................................................................... 3
Annual Dependent Child Coverage Application ..................................................... 3
Annual Change Period Seminar .......................................................................... 4
Eligibility guidelines for the OP&F-sponsored health care coverage ................... 5
Benefit recipient eligibility guidelines .................................................................. 5
Dependent eligibility guidelines .......................................................................... 6
Dependent only eligibility .................................................................................... 6
Employer-sponsored health care or prescription drug coverage ............................ 7
Other Ohio retirement system benefits .................................................................. 7
OP&F retirees ....................................................................................................... 8
Opportunities to enroll in the OP&F-sponsored health care coverage ................... 9
Enrollment Requirements .................................................................................... 9
Enrolling as a new retiree ..................................................................................... 10
Enrolling your dependents .................................................................................. 11
Enrolling as a survivor ........................................................................................ 12
Married couples both receiving OP&F benefits ................................................... 12
Medicaid, Medicare and the OP&F-sponsored health care coverage .................... 13
Medicaid eligibility ............................................................................................. 13
Enrolling in Medicare .......................................................................................... 13
Enrolled dependents not eligible for Medicare .................................................... 14
If you are eligible to receive Medicare A and B and are turning 65 ......................... 14
Medicare Details ................................................................................................. 14
Early Medicare Automatic Claim Filing Program .................................................. 14
Medicare becomes primary coverage .................................................................. 15
Medicare Part B reimbursement .......................................................................... 15
Receiving Medicare Part B reimbursement from another source ......................... 16
Waiving or terminating coverage ....................................................................... 17
Waiving coverage ............................................................................................... 17
Court Orders ........................................................................................................ 17
Terminating coverage ........................................................................................ 17
Health care coverage ........................................................................................... 18
Using network providers .................................................................................... 18
Using non-network providers ............................................................................. 19
Out-of-area plan ................................................................................................. 19
Worker’s Compensation ....................................................................................... 19
Comparing network, non-network and out-of-area benefits ................................ 20
Appeals procedures for coverage denied or reduced ............................................ 23
Coordination of benefits ...................................................................................... 23
Subrogation .......................................................................................................... 23
Traveling with OP&F-sponsored health care coverage ......................................... 23
If your physician stops participating ..................................................................... 24
Hospital notification ............................................................................................. 24
Prescription drug coverage .......................................................... 25
Retail pharmacies ............................................................................................... 25
Mail service pharmacies ..................................................................................... 25
Specialty pharmacies .......................................................................................... 25
Enrolling in Medicare Part D .............................................................................. 26
New benefit recipients ....................................................................................... 26
Comparing prescription drug co-pays ................................................................. 26
Clinical Pharmacy Programs ............................................................................... 27
Voluntary dental coverage .................................................................................. 28
Enrolling in voluntary dental coverage ............................................................... 28
Terminating dental coverage ................................................................................ 28
Features of the plan ............................................................................................. 28
Voluntary dental coverage .................................................................................. 29
Voluntary vision coverage .................................................................................. 30
Enrolling in voluntary vision coverage ............................................................... 30
Terminating vision coverage ............................................................................... 30
Coordination of vision benefits ........................................................................... 30
UnitedHealthcare Visions Care coverage ............................................................. 30
Voluntary vision coverage chart ........................................................................ 31
Monthly contributions ......................................................................................... 32
Paying full premiums if eligible through an employer or retirement system ......... 32
2014 Contribution rates for health care and prescription drug coverage ........... 32
Health care contributions .................................................................................... 33
Prescription drug contributions .......................................................................... 34
Voluntary dental and vision care contribution rates ............................................. 34
Health Care and Prescription Drug Discount Program ......................................... 35
Frequently used terms ......................................................................................... 36
Notice of Creditable Prescription Drug Coverage (NOCC) .................................. 37
Notice of Privacy Practices (HIPAA) ................................................................. 37
Patient Protection and Affordable Care Act (PPACA) ......................................... 38
CHIPRA Disclaimer ............................................................................................ 40
How we will use and disclose your health information ......................................... 42
Your rights regarding your protected health information .................................... 43
Contact Information ........................................................................................... 44

Dear OP&F Member,

As trustees of the Ohio Police & Fire Pension Fund we realize the importance of a quality health care plan. The availability of dependable health care provides peace of mind and affects our quality of life.

At OP&F, our primary concern is the well being of our members. For this reason we continue to sponsor a health care plan for eligible beneficiaries and their dependents.

Although health care expenses continue to increase, the Board of Trustees adopted the current plan and reaffirmed our commitment to provide a health care option for our current and future retirees. In developing this plan, we achieved our goal to continue to suspend the cost of health care benefits to those who are eligible. However, we appreciate that you understand that this plan is costly — to those who enroll and also to OP&F. However, we appreciate that a health care plan is a significant part of a quality retirement.

For 2011, we continue to partner with UnicareHealthcare to deliver health care coverage to OP&F’s eligible beneficiaries and their dependents. This guide is designed to answer many of your questions about the plan’s coverage, costs and other details.

Sincerely, the OP&F Board of Trustees:

Elizabeth Duycknoot, Chair
Cuyahoga Falls Fire
J. David Roller
General Assembly’s appointee
Edward Montgomery
Columbus Police
Lawrence G. Petrick, Jr.
State’s appointee
Scott D. Roulston
Cleveland Police
David Witner
Governor’s appointee

At the Ohio Police & Fire Pension Fund, our primary concern is the well being of our members.

Our commitment to provide current and future retirees with a quality health care option.

We understand that this plan is costly — to those who enroll and also to OP&F. However, we appreciate that a health care plan is a significant part of a quality retirement.

This publication summarizes the most important provisions of the governing law, administrative rules and governing agreements between OP&F and UnitedHealthcare related to the OP&F-sponsored health care plan. This summary cannot sufficiently represent all of the details applicable to this guide that health care benefits provided by OP&F are discretionary and not mandatory benefits. Nothing contained in this summary is meant to interpret, extend or change, in any way, the governing statutes, administrative rules and governing documents. As a result, your rights can only be determined by the provisions of the plan’s governing documents, which are subject to change. For a more detailed summary of medical and prescription coverage, you may wish to obtain a copy of the Medical Plan Description (MPD) from UnitedHealthcare.

If you or your family members are covered by more than one health care plan, you may not be able to collect benefits from both plans. Each plan will have its own rules and may cover different things. It may be impossible to comply with both plans at the same time. Read all of the rules carefully, including the “coordination of benefits” section on page 23, and compare them with the rules of any other plan that covers you or your family.
Overview of the OP&F-sponsored health care plan

For the 2014 plan year, the Ohio Police & Fire Pension Fund (OP&F) will offer medical, prescription drug, dental, and vision coverage in accordance with the Benefit Funding Policy and the OP&F Health Care Plan (only medical and RX are subsidized).

The OP&F plan is being offered from one provider, UnitedHealthcare. The subsidized plans include a medical plan for the under 65 population and a Medicare Supplement plan for those eligible retirees over 65, both offered with the option of a prescription drug plan.

Annual Change Period

During the Annual Change Period, in the Fall, you and your family members will have the opportunity to participate in the health care plans sponsored by OP&F provided that eligibility requirements are met and you file the required paperwork by October 31st. This Member’s Guide to Health Care Coverage provides more details about the OP&F-sponsored health benefit plan and directs you to sources for more information.

If you have any questions regarding the Annual Change Period, please contact UnitedHealthcare Customer Service at 888-832-0964, 8 a.m. to 5 p.m. Eastern Standard Time, Monday through Friday.

For the 2014 plan year, the Ohio Police & Fire Pension Fund (OP&F) will offer medical, prescription drug, dental, and vision coverage in accordance with the Benefit Funding Policy and the OP&F Health Care Plan (only medical and RX are subsidized).

New Wellness Program
Ohio Police & Fire Pension Fund and UnitedHealthcare are excited to announce Road to Health & Wellness, our new program and logo, beginning in 2014. Going forward the name and logo will be used to brand all member health and wellness programs and promotional materials.

New 2014 Clinical Pharmacy Programs
Ohio Police & Fire has made several improvements to help you manage pharmacy costs as well as supporting overall health and wellness goals. Programs include Quantity Level Limits, Quantity Per Duration, Notification/Prior Authorization and Select Designated Pharmacy. Please see the pharmacy section of this guide for more information on these programs. If your current medication(s) are impacted by these programs, you will be individually contacted by mail.

Please note there is a new toll free customer service number, 1-888-496-3984, for all UnitedHealthcare medical and pharmacy members. Look for your new ID card in October.

We are also pleased to announce polycarbonate lenses will now be covered at 100% when using a network provider under the UnitedHealthcare vision program in 2014.

Also new in 2014, the hi HealthInnovations hearing aid discount program is available to UnitedHealthcare Medical and Vision plan members. For more information go to www.hiHealthInnovations.com/united.

Annual Change Period Form (ACPF)
UnitedHealthcare sends the enclosed, preprinted ACPF to every benefit recipient each year. You should use the form to verify or change your current enrollment and make sure that any preprinted information is accurate, such as your address, telephone number, Social Security number and birth date.

You need to return the ACPF if you:

- Are eligible for Medicare Parts A or B and are enrolling in Medicare Part D
- Make changes to any personal information preprinted on this form (such as change your Medicare Part B reimbursement, receive benefits from another Ohio retirement system, etc.)
- Waive any coverage type for yourself or your dependents (limited re-enrollment opportunities)
- Enroll or waive voluntary dental or vision coverage for yourself or your dependents
- Apply for the Health Care and Prescription Drug Discount Program
- If you or your spouse are newly employed, retired or have terminated employment

Deadline to return your ACPF
The deadline to return your ACPF is October 31, 2013. If you make changes or corrections to the ACPF, you must mail the entire form to UnitedHealthcare in the enclosed envelope to ensure your changes or corrections are accurately recorded. Please do not cut or tear the form.

Annual Dependent Child Coverage Application
A Dependent Child Coverage Application needs to be completed and returned annually for each dependent currently enrolled and over the age of 18 in order to continue coverage. This application should be notarized and returned by the October 31st deadline to avoid termination of your dependent(s) effective December 31, 2013. For more information on dependent eligibility guidelines please reference page 6. The required contribution will be deducted from your monthly pension benefit.
UnitedHealthcare has scheduled a series of informational presentations across Ohio to help retirees and survivors make informed decisions about the OP&F-sponsored health care plan. Presentations will start at the beginning of each session for approximately one hour, followed by a one hour question-and-answer session. Representatives from UnitedHealthcare will be available to answer questions at each open house. Parking is free.

Free health screenings will be provided at each informational presentation. A representative will be available to provide blood pressure and glucose level screenings.

**Teleconference call**

We will be hosting two teleconference calls on:
- **October 11, 2013**
  Toledo, Ohio
  The Hotel @ UTMC
  (Formally Hilton Toledo)
  3100 Glendale Ave
  Toledo, OH 43614
  AM Session: 10:00 a.m.
  PM Session: 1:00 p.m.
- **October 18, 2013**
  Dayton, Ohio
  Hilton Garden Inn Dayton/Beavercreek
  3520 Pentagon Park Blvd
  Beavercreek, OH 45431
  AM Session: 10:00 a.m.
  PM Session: 1:00 p.m.

**Webcast**

The Annual Change Period presentation will be recorded and posted on the Ohio Police & Fire Pension Fund website at www.op-f.org.

---

**Annual Change Period Seminars**

**Who is eligible for coverage?**

**Eligibility guidelines for the OP&F-sponsored health care coverage**

Retirees, survivors who are receiving the statutory survivor benefit, and dependents, may qualify to participate in the OP&F-sponsored health care coverage if they are determined to be eligible according to the terms of the health care plan. The limited enrollment opportunities for the OP&F-sponsored health care coverage can be found on page 9 of this guide.

**Benefit recipient eligibility guidelines**

- **Retiree**
  An OP&F member who is receiving a service retirement or disability benefit from OP&F is eligible to participate in health care and/or prescription drug coverage on the effective date of their retirement or the first day of the month following their effective date of retirement. The required paperwork must be filed with UnitedHealthcare within 60 days of receiving your service or disability pension benefit payment.

- **Surviving spouse**
  Upon the effective date of the statutory survivor benefits, a surviving spouse who receives a statutory survivor benefit from OP&F is eligible to participate in the OP&F-sponsored health care plan as long as they are not participating or waived health care coverage through another Ohio retirement system or were legally separated from an OP&F member on or after January 1, 2004. Health care coverage for an eligible surviving spouse continues without interruption provided that the Survivor Health Care Eligibility and Enrollment Form is returned to UnitedHealthcare within 90 days.

  A surviving spouse who remarries may still participate in the OP&F-sponsored health care coverage as long as he or she is not participating or waived health care coverage provided through another Ohio retirement system. However, the new spouse and any child born to the surviving spouse after the OP&F member’s death are not eligible for coverage, unless the OP&F member is the child’s parent.

- **Surviving child/orphan**
  A child who is eligible and is receiving a statutory survivor benefit from OP&F is eligible for the OP&F-sponsored health care coverage. Children may be covered on their own or under the surviving spouse as a dependent.

---
Dependent eligibility guidelines

**Spouse**
A spouse who is not eligible for health care coverage through another Ohio retirement system is eligible as a dependent under the OP&F-sponsored health care coverage, but a spouse who is legally separated on or after January 1, 2004 is not an eligible dependent.

**Child**
A dependent child is eligible to participate if he or she meets the following criteria:
- The benefit recipient must be the child’s natural parent or have legally adopted the child in order for the child to be eligible for the OP&F-sponsored health care coverage (the legal adoption provision does not apply to children added to coverage prior to January 1, 2004 and has had continuous coverage).
- A stepchild who has not been legally adopted by the member can be added if the member certifies, in a form acceptable with UnitedHealthcare, that coverage is not available through either natural parent and the child meets all other eligibility guidelines.
- A dependent child who is 18 up to 26 years of age, who is not eligible to enroll in an employer-sponsored health plan (as described by law) is eligible to enroll in the OP&F-sponsored health care coverage. A dependent application must be completed and approved by UnitedHealth and the following criteria are met:
  - The child is the natural child, stepchild or adopted child of the Benefit Recipient.
  - The child is not employed by an employer offering any health benefit plan under which the child is eligible for coverage. (Please note that being offered any type of healthcare through an employer makes the dependent ineligible for participation in any healthcare through Ohio Police & Fire.)
- In addition, an unmarried dependent child who is 26 up to 28 years of age is eligible to enroll in the OP&F-sponsored health care coverage if a Dependent Application is completed/approved by UnitedHealthcare and only if all of the following are true:
  - The child is the natural child, stepchild or adopted child of the Benefit Recipient.
  - The child is not employed by an employer offering any health benefit plan under which the child is eligible for coverage. (Please note that being offered any type of healthcare through an employer makes the dependent ineligible for participation in any healthcare through Ohio Police & Fire.)
  - The child is not eligible for Medicare or Medicaid coverage.

**Dependent parent**
If you are an eligible dependent parent as described in the Ohio Revised Code Section 742, you may be eligible for OP&F sponsored health care coverage.

**Dependent only eligibility**
If you are not enrolled in the OP&F-sponsored health care plan, your dependents cannot enroll unless you are enrolled in other group coverage and your dependents are not eligible and have no access to coverage on their own. For example, if your are working part-time and have access to single coverage for yourself only, with no available coverage for your spouse or other dependents, you may enroll your dependents in the OP&F-sponsored health care coverage without enrolling yourself. Written proof that your dependents do not have access to coverage is required. Dependent-only coverage may be required by a qualified medical child support order.

**Employer-sponsored health care or prescription drug coverage**
OP&F currently subsidizes, or pays a portion, of the health care and prescription drug coverage for eligible benefit recipients and spouses. However, under certain circumstances, OP&F will not subsidize the health care or prescription coverage and the benefit recipient will be required to pay the full premium listed on pages 33 and 34.

**Eligibility limitations for alternative coverage**

**Employed retirees eligible for health care or prescription drug coverage through an employer or spouse**
If you or your spouse are employed and are eligible for health care or prescription drug coverage through your own employer, you both will be eligible to participate in the OP&F-sponsored health care coverage, but you will be responsible for paying the full premium for the coverage that you select. If the spouse is employed and the member is eligible for health care through the spouse’s employer the member has the option to take the employer sponsored plan or the OP&F plan and still receive the OP&F subsidy.

**Retired and eligible for health care or prescription drug coverage through a former employer**
If your spouse is eligible for health care or prescription drug coverage through his or her retirement system, as long as it is not another Ohio retirement system, he or she will be eligible for the OP&F-sponsored health care coverage. However, you will be responsible for paying the full premium for the coverage you select for your spouse. For more information on eligibility for health care or prescription drug coverage through another Ohio retirement system, see below.

**Loss of coverage through employer**
If you lose health care or prescription drug coverage through your employer, you will then be permitted to enroll in the OP&F-sponsored plans and receive the subsidy. You must notify UnitedHealthcare in writing within 60 days of losing your health care or prescription drug coverage, as well as provide proof of loss of coverage upon receipt from the employer. If you fail to do so, you will have limited opportunities to re-enroll. Upon receipt of the proper documentation stating that you are no longer eligible for health care or prescription drug coverage through your employer, UnitedHealthcare will adjust your premiums appropriately.

**Coordination of benefits**
If you or your dependents are enrolled in other health care coverage, UnitedHealthcare will coordinate your benefits with the other plan. To determine how those benefits will be handled, please contact UnitedHealthcare at 1-888-832-0964.

**Other Ohio retirement system benefits**
An individual who is eligible to receive health care coverage through another Ohio retirement system (ORS) is not eligible to enroll in the OP&F-sponsored health care, prescription drug, dental or vision plans. Other Ohio systems include: Ohio Public Employees Retirement System, School Employees Retirement System, State Highway Patrol Retirement System, and State Teachers Retirement System.
Eligibility guidelines

If you receive a service retirement or disability benefit from OP&F and another ORS, you can participate in the OP&F-sponsored health care coverage if you have the same or more service credit with OP&F. Under the OP&F-sponsored health care plan, you cannot receive health care coverage from OP&F and another ORS. Keep in mind, however, each retirement system establishes its own eligibility guidelines.

Surviving spouse

If you receive a statutory survivor benefit from OP&F and are receiving service retirement or disability benefits from another ORS, you are not eligible to participate in the OP&F-sponsored health care coverage. If you are only receiving statutory survivor benefits from more than one system, you can enroll in the OP&F-sponsored health care plan if your OP&F commencement of benefits is prior to the other ORS. Under the OP&F-sponsored health care coverage, you cannot receive health care benefits from OP&F and another ORS.

Dependent spouse

A dependent spouse who is an active member of another ORS can participate in the OP&F-sponsored health care coverage until he or she retires and becomes eligible for health care through that retirement system. At that time, a dependent spouse who becomes a retiree of another ORS, or had previously irrevocably waived coverage, will not be eligible to participate in the OP&F-sponsored health care coverage.

Surviving child

A surviving child will have primary health care coverage under the surviving spouse. However, a child cannot be a dependent for the purpose of health care benefits offered by more than one system. A child who is receiving a statutory survivor pension benefit from OP&F, however, can participate in OP&F coverage, but cannot receive health care benefits from OP&F and another ORS.

Dependent child

If a child has a parent who is eligible for coverage through OP&F and another parent eligible for coverage through another ORS, the parent may select OP&F or the ORS for the child’s health care. However, the child cannot be a dependent of OP&F and another ORS.

Incapacitated child

A child, regardless of age, who is financially dependent upon the benefit recipient for support, is unable to earn a living because of a physical or mental handicap and became incapacitated prior to age 26 can be eligible for the OP&F-sponsored health care coverage. With limited exceptions, a disabled child over age 26 may apply for the OP&F-sponsored health care coverage at the time the benefit recipient is first eligible for this plan. However, the disabled child must have met the eligibility requirements previously listed prior to age 26. Also, the benefit recipient must be the child’s natural parent or must have legally adopted the child. Application guidelines and restrictions do apply. The Statement of Dependent Eligibility Beyond Limiting Age Form must be completed and returned to UnitedHealthcare for certification in 2014. This form will be reviewed by UnitedHealthcare’s medical director for determination of incapacitation. A letter of acceptance or denial will be mailed to the benefit recipient’s address on file. Depending on medical condition, certification may be refused at a later date. Please contact UnitedHealthcare at 1-888-832-0964 to request a form.

When is it possible to enroll?

Opportunities to enroll

Enrollment for the OP&F-sponsored health care coverage is coordinated through UnitedHealthcare. Please read this section carefully since there are limited opportunities for you to enroll in the OP&F-sponsored health care plan.

Health care, prescription drug, dental and vision coverage

You and your eligible dependents may participate in the OP&F-sponsored health care, prescription drug, dental and vision coverage under the following circumstances:

• at the time of your OP&F retirement;
• three years after your OP&F retirement or commencement of OP&F statutory survivor benefits;
• with proof of change in family status (i.e. marriage, death, divorce);
• with proof of involuntary loss of group coverage;
• at the time you become eligible for Medicare;
• with proof of a determination of your or a dependent child’s eligibility for premium assistance with respect to OP&F-sponsored health care coverage under a Medicaid plan (under Title XIX of the Social Security Act) or state children’s health plan (under Title XXI of the Social Security Act, also known as CHIP/Children’s Medicaid); or
• with proof of loss of your or a dependent child’s Medicaid plan coverage or state children’s health plan coverage due to a loss of eligibility for such coverage.

You must notify UnitedHealthcare in writing of these changes within 60 days of the qualifying event in order to be eligible for enrollment.

Enrollment Requirements

• Member must submit a completed Health Care Eligibility and Enrollment Form and any other necessary paperwork to UnitedHealthcare within 60 days of the qualifying event;
• If UnitedHealthcare receives the form on time, coverage will be effective either the date following your qualifying event or the first of the month following as selected on the enrollment form. If a date is not designated, UnitedHealthcare will use the date following the qualifying event as the enrollment date;
• Contributions will be deducted from the member’s OP&F monthly pension benefit.
Voluntary dental and vision plans
Voluntary dental and vision coverage are separate non-subsidized plans offered as a supplement to health care coverage. Enrollment in these plans is offered annually to all eligible benefit recipients during the Annual Change Period that occurs in the Fall with coverage taking effect January 1 of the following year or per qualified event as listed previously.

Unless there is a valid change in family status (i.e. death, divorce, or other loss of eligible status), you and your enrolled dependents must remain in the voluntary dental and vision plans through the end of the plan year. The appropriate contributions will be deducted from your benefit check for the entire period.

Pre-existing conditions
The OP&F-sponsored health care plan provides coverage for pre-existing conditions upon enrollment.

Enrolling as a new retiree
UnitedHealthcare Medical
As a new retiree, you may qualify to enroll in the OP&F-sponsored health care coverage. The 2014 health care plan will offer one plan design through UnitedHealthcare for:

- all non-Medicare eligible benefit recipients and dependents;
- early Medicare recipients;
- Medicare A only recipients;
- Medicare B only recipients, or OP&F retirees residing outside of the U.S.

AARP Medicare Supplement Insurance Plans
OP&F benefit recipients and dependents age 65 and over that are Medicare eligible and enrolled in both Medicare Parts A & B will be eligible to enroll in AARP Medicare Supplement Insurance Plan B, Plan F, or Plan L, insured by UnitedHealthcare Insurance Company (UnitedHealthcare Insurance Company of New York, for NY residents). If you are enrolled in Medicaid you may not be eligible for an AARP Medicare Supplement Insurance Plan. Please contact UnitedHealthcare for additional information at 1-888-832-0964.

In most states, up to 7 AARP Medicare Supplement Insurance Plans may be offered. OP&F will subsidize Plan B, Plan F or Plan L. The OP&F subsidy will be based on the standardized AARP Medicare Supplement Insurance Plan L premium rate for the state of Ohio, with the option to buy-up to Plan B or Plan F. These plans are guaranteed renewable as long as premiums are paid on time and do not require you to submit any claim forms. Unlike Medicare Advantage Plans which have limited networks, with Medicare supplement plans, you have total freedom to choose any doctor, specialist, hospital or other provider that accepts Medicare anywhere in the United States. No referrals, except those required by Medicare, are required.

Prescriptions
UnitedHealthcare will also be providing prescription drug coverage through UnitedHealthcare Pharmacy for all OP&F retirees, both non-Medicare and Medicare, unless you enroll in Medicare Part D. (See page 14 for more information.)

Waiving Coverage
If you want to waive or change your coverage, you must do so within 60 days of receiving your first benefit payment. Coverage for new benefit recipients and dependents will take effect at the effective date of retirement or the 1st day of the month following the effective date of retirement, as designated on the benefit recipient’s Health Care Enrollment and Eligibility Form. The effective date of retirement is the default date. In some instances, your employer may provide health care coverage beyond the first of the month following your retirement date. You may elect to have your OP&F coverage begin the day after your employer coverage terminates or the first of the month following. You will be required to provide proof of the termination within 60 days of receiving your first OP&F benefit check.

Window Period
Even though you and your dependents are eligible for health care and prescription drug coverage on the effective date of your retirement or the 1st of the month following your effective date of retirement, until your first benefit payment is mailed or direct deposited, you and your dependents are considered to be in the “window period.” During this period, you must pay for any health care or prescription drug services up front and submit claim forms for reimbursement. Claims for health care services or prescription drugs during the window period must be submitted to UnitedHealthcare. You must follow the procedures in this guide to submit claims to UnitedHealthcare for reimbursement based on the guidelines of the plan without penalty of health care and prescription drug expenses that you received during the window period. Please see page 44 for claims mailing address.

UnitedHealthcare ID card
For all non-Medicare eligible benefit recipients and dependents, early Medicare recipients, Medicare A only recipients, Medicare B only recipients, or OP&F retirees residing outside of the U.S., if enrolled, you will receive a combined health care/prescription drug ID card from UnitedHealthcare, which will be mailed directly to your home.

OP&F benefit recipients and dependents age 65 and over that are Medicare eligible, enrolled in both Medicare Parts A & B and enrolled in an AARP Medicare Supplement Insurance Plan will receive a health care ID card from UnitedHealthcare Insurance Company and a separate prescription drug ID card from UnitedHealthcare.

Enrolling your dependents
You may enroll your eligible dependents in the OP&F-sponsored health care coverage, using the Health Care Eligibility and Enrollment Form, within 60 days of a qualifying event (listed on page 10) making them eligible for coverage. If you enroll eligible dependents in the OP&F-sponsored health care coverage, the following information must also be submitted to UnitedHealthcare:

- Spouse
  - a copy of the spouse’s birth certificate;
  - a copy of the solemnized marriage certificate that indicates the date of marriage and is signed by the person with legal authority to conduct the ceremony.

- Natural child, adopted child or step-child
  - a copy of the child’s birth certificate;
  - if applicable, certified copies of the court order granting adoption; and;
  - dependent application for children age 18 up to age 28.

In some cases, UnitedHealthcare may request additional materials to determine dependent eligibility.

Eligible newborn children must be enrolled within 60 days from birth with coverage effective on the date of birth.

To enroll in health care, prescription drug, dental and/or vision coverage as a new retiree, you must complete a Health Care Eligibility and Enrollment Form within 60 days of receiving your first benefit payment. However, if you have not received your Health Care Eligibility and Enrollment Form, you must contact UnitedHealthcare at 1-888-832-0964 and request an enrollment kit, which will be mailed directly to your home. You may also call UnitedHealthcare to set up an appointment to review your health care coverage options.
Coverage for eligible dependents listed on a benefit recipient’s Health Care Eligibility and Enrollment Form will take effect on the effective date of the qualifying event or the 1st day of the month following the qualifying event as designated by the benefit recipient on the Health Care Eligibility and Enrollment Form. If there is no designation on the form, the effective date of the qualifying event is the default date.

If you have dependents that become eligible for the premium assistance subsidy under CHIP/Children’s Medicaid, you must notify OP&F with proof of this eligibility within 60 days. In order to be eligible for OP&F coverage, the dependents must first meet OP&F dependent eligibility guidelines listed on page 6.

Enrolling as a survivor
A Survivor Health Care Eligibility and Enrollment Form must be returned to UnitedHealthcare within 90 days, regardless of enrollment.

Survivors who were not enrolled
Upon notification of a retiree’s or active member’s death, the survivor who was not enrolled in the OP&F-sponsored health care coverage will receive a Survivor Health Care Eligibility and Enrollment Form. To enroll in the OP&F-sponsored health care, prescription drug, dental or vision coverage, the survivor must complete and file the form within 90 days.

Survivors who were enrolled
Upon notification of a retiree’s death, the survivor who was enrolled in the OP&F-sponsored health care coverage will be enrolled in the same coverage as previously enrolled. UnitedHealthcare will mail a Survivor Health Care Eligibility and Enrollment Form to the survivor upon notification of the retiree’s death.

If the form is not received within 90 days, UnitedHealthcare will terminate the OP&F subsidy, but continue coverage until the form is received.

If the survivor waives health care, prescription drug, dental or vision coverage, he or she may only enroll under the circumstances previously described on page 9.

Upon the retiree’s death, the survivor assumes the role of the benefit recipient for health care purposes.

If a surviving child’s pension is extended or terminated, then reinstated due to student eligibility, that surviving child also qualifies to have the health care coverage extended.

Married couples both receiving OP&F benefits
Married couples that individually receive their own OP&F service pension or disability benefit may enroll in OP&F-sponsored health care or prescription drug coverage under one of the following methods:

- both individuals are enrolled as benefit recipient and dependent and health care contributions are being withheld from the benefit recipient’s benefit; or
- each individual is enrolled separately under his or her own plan, with health care contributions being withheld from each benefit recipient’s benefit.

Married couples individually receiving a service pension or disability benefits may not enroll in two OP&F-sponsored plans at the same time. In addition, only one parent can cover eligible children.

How does this plan work with Medicaid and Medicare?

Medicaid, Medicare and the OP&F-sponsored health care plan
The OP&F-sponsored health care coverage should be used in combination with benefits offered by Medicaid and Medicare, which are financed and coordinated by the state and federal governments. Enrollment in these programs may affect your eligibility in the OP&F-sponsored programs.

If you become eligible for Medicare prior to age 65 due to a certain disability, the UnitedHealthcare Medical Plan will pay secondary to Medicare to cover your eligible medical expenses. If you become eligible for Medicare at age 65 or over and are enrolled in Medicare Parts A and B and enrolled in an AARP Medicare Supplement Plan, then Medicare will pay primary for your eligible expenses and your Medicare supplement plan will pay secondary.

Medicaid eligibility
Medicaid provides medical assistance for certain benefit recipients and their enrolled dependents with low income and financial resources. Each state administers its own Medicaid program, establishes its own eligibility guidelines regarding eligibility and services. Medicare coverage, for Medicare beneficiaries who are also fully eligible for Medicare, is supplemented by health care services available under the state’s Medicaid program. If a Medicaid recipient is also a Medicare beneficiary, the Medicare program makes payments for any services covered by Medicare before the Medicaid program makes any payments. Please note that when enrolling in Medicaid, it is important to notify UnitedHealthcare, as Medicaid may enroll an individual in Medicare Part D prescription drug coverage. Under OP&F’s health care coverage, the benefit recipient and/or dependents may not be enrolled in Medicare Part D and the OP&F-sponsored prescription drug program. UnitedHealthcare will also need to know if Medicaid is paying your Medicare Part B premium so an overpayment will not occur. For more information on Medicaid, please contact your state’s Social Security office. Enrollment in these programs may affect your eligibility in the OP&F-sponsored programs.

Enrolling in Medicare
It is extremely important that you and your dependents enroll in Medicare when you are first eligible. Medicare will become primary to your supplement insurance plan offered through OP&F. If you or your enrolled dependents fail to enroll in Medicare Parts A or B when you are first eligible, the OP&F-sponsored coverage requires UnitedHealthcare to process claims as if you or your dependent were Medicare eligible and you will be responsible for all fees and expenses incurred that Medicare would have paid. In addition, OP&F reserves the right to recover any reimbursements erroneously processed for these individuals by UnitedHealthcare. Please forward a copy of the Medicare card or letter of enrollment to UHC. This will allow for any eligible premium adjustments and ensure that claims are paid correctly.
If you are not already enrolled in Medicare, you and your dependents enrolled in the OP&F-sponsored health care coverage will receive Medicare enrollment information from UnitedHealthcare and materials for the AARP Medicare Supplement Insurance Plans approximately three months before you turn age 65 at the address on file. Therefore, you should make certain that UnitedHealthcare has your most current address on file. While this is a service to eligible benefit recipients, it is your responsibility to contact UnitedHealthcare if this paperwork is not received. Your health care contribution is adjusted to reflect your Medicare eligibility status.

Enrolled dependents not eligible for Medicare
All dependents enrolled in UnitedHealthcare who are not eligible for Medicare and reside in a network area are required to utilize network providers, even if the benefit recipient is eligible for Medicare. However, if the benefit recipient is age 65 and over and enrolled in both Medicare Parts A & B and enrolled in an AARP Medicare Supplement Plan, the benefit recipient will not be required to utilize network providers.

If you are eligible to receive Medicare A & B and are turning 65
Your OP&F-sponsored health care coverage administered through UnitedHealthcare will terminate at the end of the month prior to your effective date of Medicare eligibility. Once enrolled in both Medicare Parts A & B, you will have the opportunity to enroll in AARP Medicare Supplement Insurance Plan B, F, or L insured by UnitedHealthcare Insurance Company (UnitedHealthcare Insurance Company of New York, for NY residents). You will receive an enrollment kit in the mail, which will include plan information, rates and instructions for enrollment.

Medicare Details
Medicare Part A (Hospitalization)
• Must have pre-determined quantity of Social Security credits to be eligible at no cost.

• Send a copy of your ineligibility letter or copy of your Medicare card to UnitedHealthcare.

• If not eligible for Part A, and choose to enroll in the OP&F-sponsored health care coverage, UnitedHealthcare will pay a percent of covered hospital expenses not paid by Medicare Part A after your deductible is met.

Medicare Part B (Medical)
• Everyone is eligible to enroll in Medicare Part B once they reach age 65 years of age (or have a qualifying illness or disability prior to age 65.)

• You must enroll in Medicare Part B when it is first offered. If you do not sign up, refuse or stop your Medicare Part B enrollment, UnitedHealthcare will estimate what Medicare Part B would have paid, and deduct that amount from the charges before making payment. You will be responsible for the amount that Medicare Part B would have paid.

Medicare Part D (Prescription Drug)
• You cannot be enrolled in both the OP&F-sponsored prescription drug coverage and Medicare Part D.

• Termining Medicare Part D does not allow enrollment into the OP&F-sponsored prescription drug plan (see qualifying events, page 10.)

• Please forward proof of your enrollment to UnitedHealthcare if signed up for this plan.

Early Medicare Automatic Claim Filing Program
Through the Automatic Claim filing Program, Medicare forwards medical claims directly to UnitedHealthcare on behalf of you and your enrolled dependents. Once a copy of your Medicare card is received, UnitedHealthcare will enroll you in the Automatic Claim Filing Program between Medicare and UnitedHealthcare. This will allow Medicare to automatically send your Explanation of Medical Benefits to UnitedHealthcare for secondary coverage consideration. If OP&F is your third-party coverage, you will need to notify UnitedHealthcare so that you can be disenrolled from the Automatic Claim Filing Program. If you are enrolled in an AARP Medicare Supplement Insurance Plan, then your Medicare carrier will automatically file your Part B claims to UnitedHealthcare Insurance Company for you.

Medicare becomes primary coverage
If you and your dependents are age 65 and over, and are eligible for both Medicare Parts A and B, Medicare is the primary coverage and the AARP Medicare Supplement Insurance Plans are designed to supplement the Medicare coverage.

Eligible for AARP Medicare Supplement Insurance Plans
OP&F benefit recipients and dependents age 65 and over that are Medicare eligible and enrolled in both Medicare Parts A & B will be eligible to enroll in an AARP Medicare Supplement Insurance Plan B, Plan F or Plan L insured by UnitedHealthcare Insurance Company (UnitedHealthcare Insurance Company of New York, for NY residents). Medicare supplement plans help you control your out-of-pocket expenses. In most states, up to 7 AARP Medicare Supplement Insurance Plans may be offered. OP&F will subsidize Plan B, Plan F or Plan L. The OP&F subsidy will be based on the standardized AARP Medicare Supplement Insurance Plan L premium rate for the state of Ohio. All standardized Medicare supplement insurance plans are guaranteed renewable and virtually no claims forms are needed. As with all Medicare supplement plans, you have total freedom to choose any doctor, specialist, hospital or other provider that accepts Medicare patients anywhere in the United States. Virtually no referrals are required. If you are enrolled in Medicaid, you may not be eligible for AARP Medicare Supplement Insurance. Please contact UnitedHealthcare Insurance Company (United Healthcare) at 1-888-832-0964 for additional information or to request an enrollment kit, which must be returned prior to your enrollment or Medicare effective date.

Not Eligible for AARP Medicare Supplement Insurance Plans
OP&F benefit recipients and dependents who are early Medicare, Medicare A only, Medicare B only, or both Medicare A & B and not enrolled in an AARP Medicare Supplement Insurance Plan the OP&F-sponsored medical coverage becomes secondary coverage after Medicare. All health care expenses covered under the OP&F-sponsored health care coverage becomes secondary coverage after Medicare. All health care expenses covered under the OP&F-sponsored health care coverage will be reduced by your Medicare benefits available for those expenses. This is done before the health care benefits of the selected OP&F-sponsored coverage are calculated. Even if you do not enroll in Medicare, claims are processed as Medicare primary.

Medicare Part B reimbursement
Benefit recipient eligibility
OP&F will reimburse you for your Medicare Part B insurance premium established by the OP&F Board of Trustees, provided that you are not eligible to receive this reimbursement from any other source and you file the appropriate paperwork with UnitedHealthcare. Regardless of your enrollment in the OP&F-sponsored medical plan, reimbursement will begin after UnitedHealthcare’s receipt of:
• your fully completed Medicare Part B Reimbursement Statement; and
• a copy of your Medicare card or letter of enrollment.

If a copy of the benefit recipient’s Medicare card and completed Medicare Part B Reimbursement Statement are received any time during the month that you are effective, you will receive that month’s reimbursement.

As a service to you, UnitedHealthcare will send you information on Medicare Part B reimbursement about three months before you turn 65. However, it is your responsibility to enroll in Medicare Part B at the earliest date you become eligible and submit the appropriate paperwork to obtain reimbursement for your Medicare Part B premium. If you are eligible for Medicare Part B before age 65, it is your responsibility to contact UnitedHealthcare to request the Medicare Part B Reimbursement Statement. OP&F will not make retroactive reimbursement payments of the Medicare Part B premium.
Waiving or terminating coverage

Enrollment in the OP&F-sponsored health care coverage is not mandatory and health care or prescription drug coverage can be waived at any time for either yourself or your dependents subject to certain limited circumstances. The re-enrollment guidelines are highlighted on page 9, which include a list of the limited opportunities to re-enroll.

Waiving coverage

To waive health care or prescription drug coverage, you must submit a waiver to UnitedHealthcare. Waivers will take effect the last day of the month for requests received prior to the 15th of that month. If written requests are received after the 15th, coverage will be waived on the last day of the following month, with exceptions for qualifying events. Adjustments to contributions will be made on the date received as previously listed.

Court Orders

UnitedHealthcare may not be able to process a waiver or termination if contrary to the terms of an existing court order that prohibits you from removing a child from coverage.

Terminating Coverage

Coverage will terminate the last day of the month in which you or your enrolled dependent(s) were eligible. It is your responsibility to notify UnitedHealthcare when an enrolled dependent is no longer eligible for coverage, such as:

- divorce, dissolution of marriage or legal separation; or
- death.

It is also your responsibility to provide appropriate documentation within 60 days of the event for timely termination and adjustments to your contributions. If you become divorced, your marriage is dissolved or if you became legally separated, please provide the address of your former spouse and a certified copy of the court entry or decree for UnitedHealthcare’s records.

For terminations that exceed 60 days, coverage will be terminated and you will be responsible for remitting to OP&F the full, unsubsidized monthly premiums incurred during the period of ineligibility. Terminating the OP&F-sponsored dental and vision plans are only permitted during the Annual Change Period, unless there is a valid change in family status.

Dependent spouse eligibility

Ohio law only permits reimbursement of the Medicare Part B premium for the benefit recipient. OP&F will not reimburse the Medicare Part B insurance premium for your dependent spouse. Should you die before your dependent spouse, and your spouse receives a statutory survivor’s pension, your surviving spouse may become eligible for the Medicare Part B reimbursement provided your surviving spouse is not eligible to receive the reimbursement from any other source. Your surviving spouse will then be required to submit a Medicare Part B Reimbursement Statement and a copy of the Medicare card within 90 days. As a service to you, UnitedHealthcare will send your surviving spouse information on Medicare Part B reimbursement about three months before he or she turns 65. However, it is his or her responsibility to enroll in Medicare Part B at the earliest date your surviving spouse becomes eligible and submits the appropriate paperwork to obtain reimbursement for Medicare Part B premium. If your surviving spouse is eligible for Medicare Part B before age 65, please contact UnitedHealthcare to request this form. OP&F will not make retroactive reimbursement payments of the Medicare Part B premium. OP&F will only reimburse the standard monthly Part B premium.

Receiving Medicare Part B reimbursement from another source

If you are eligible to receive the Medicare Part B reimbursement from another Ohio retirement system, Medicaid, or from any other source, you are not eligible for this reimbursement from OP&F. If you do receive the Medicare Part B reimbursement from OP&F and another source, or if OP&F overpays you for the reimbursement, UnitedHealthcare will recover these funds on behalf of OP&F from your monthly benefit check or in a manner prescribed by OP&F policy. You must annually certify to UnitedHealthcare that OP&F is the only entity reimbursing you for the Medicare Part B premium. OP&F reimbursements will be terminated if OP&F is not the only source of this reimbursement.

How do I waive or terminate coverage?

Waiving or terminating coverage

Enrollment in the OP&F-sponsored health care coverage is not mandatory and health care or prescription drug coverage can be waived at any time for either yourself or your dependents subject to certain limited circumstances. The re-enrollment guidelines are highlighted on page 9, which include a list of the limited opportunities to re-enroll.

Waiving coverage

To waive health care or prescription drug coverage, you must submit a waiver to UnitedHealthcare. Waivers will take effect the last day of the month for requests received prior to the 15th of that month. If written requests are received after the 15th, coverage will be waived on the last day of the following month, with exceptions for qualifying events. Adjustments to contributions will be made on the date received as previously listed.

Court Orders

UnitedHealthcare may not be able to process a waiver or termination if contrary to the terms of an existing court order that prohibits you from removing a child from coverage.

Terminating Coverage

Coverage will terminate the last day of the month in which you or your enrolled dependent(s) were eligible. It is your responsibility to notify UnitedHealthcare when an enrolled dependent is no longer eligible for coverage, such as:

- divorce, dissolution of marriage or legal separation; or
- death.

It is also your responsibility to provide appropriate documentation within 60 days of the event for timely termination and adjustments to your contributions. If you become divorced, your marriage is dissolved or if you became legally separated, please provide the address of your former spouse and a certified copy of the court entry or decree for UnitedHealthcare’s records.

For terminations that exceed 60 days, coverage will be terminated and you will be responsible for remitting to OP&F the full, unsubsidized monthly premiums incurred during the period of ineligibility. Terminating the OP&F-sponsored dental and vision plans are only permitted during the Annual Change Period, unless there is a valid change in family status.
What are the details of my health care coverage?

Health care coverage

UnitedHealthcare Medical Plan
The 2014 health care plan will continue to be administered through UnitedHealthcare for all non-medicare only recipients, Medicare B only recipients, or OP&F retirees residing outside of the U.S. UnitedHealthcare is a national carrier with a strong national network across the country. This will allow one carrier to provide the administration for all benefits.

AARP Medicare Supplement Insurance Plans
OP&F benefit recipients and dependents age 65 and over that are Medicare eligible and enrolled in both Medicare Parts A & B will be eligible to enroll in an AARP Medicare Supplement Insurance Plan, insured by UnitedHealthcare Insurance Company. Medicare supplement plans help you control your out-of-pocket expenses, like deductibles and coinsurance, and offer flexibility by providing a wide variety of coverage options.

In most states, up to 7 AARP Medicare Supplement Insurance Plans may be offered. These plans are guaranteed renewable as long as your premium is paid on-time. You are not required to submit any claim forms. With all Medicare supplement plans, you have total freedom to choose any doctor, specialist, hospital or other provider that accepts Medicare-anywhere in the U.S. No referrals are required. You will receive more details about these plans in your enrollment kit.

More details about the UnitedHealthcare Medical Plan

Using network providers
If you reside in a network area and enroll in the UnitedHealthcare network, you should utilize participating network providers to receive maximum coverage. You may choose a doctor or hospital from UnitedHealthcare’s provider listing at the time services are needed.

There are definite advantages if you and your enrolled dependents utilize network providers:
• special, reduced fees have been negotiated with all network providers;
• you will not be responsible for paying the difference between the provider’s normal charge and specially-negotiated fees;
• when using network providers you do not have to file claim forms; and
• deductibles are lower and the maximum yearly out-of-pocket limit is lower.

You will, however, still be responsible for paying your co-pays and deductible.

Who should use network providers
Benefit recipients and dependents that are not eligible for early Medicare Parts A & B should use network providers.

Using non-network providers
Under the plan, if you or your enrolled dependents reside in a network area and utilize a non-network provider, you will incur higher out-of-pocket costs. Because special fees have not been negotiated with non-network providers, you and your enrolled dependents have a lower benefit level and will be responsible for paying any amount between the provider’s fee and the usual, customary and reasonable allowance determined by UnitedHealthcare. Benefit recipients and dependents should avoid non-network providers whenever possible. This results in higher out-of-pocket costs. If you are having difficulty finding a network provider, please contact UnitedHealthcare.

Out-of-area plan
UnitedHealthcare has active provider networks in virtually all states including the entire state of Ohio. However, network coverage may differ from state to state. If you reside out-of-area or are early Medicare Parts A & B eligible, you may use any provider or hospital and still receive most benefits at the network benefit level. When utilizing out-of-area providers, you may need to file your own claim forms, notify UnitedHealthcare yourself, and pay any difference between the provider’s fee and the usual, customary and reasonable allowance determined by UnitedHealthcare.

Who should use out-of-area plan
Benefit recipients that are not required to use network providers because they are eligible for early Medicare Parts A & B or permanent residents of an area without access to UnitedHealthcare’s network should use the out-of-area plan. When utilizing out-of-area providers, any difference between the provider’s fee and the usual, customary and reasonable rates allowance, as determined by UnitedHealthcare, may be required to be paid by the benefit recipient. The benefit recipient may try to negotiate with the provider on the amount owed.

Residence change
The health care plan has eligibility guidelines based on area of residence. If you are changing your area of residence, you should notify UnitedHealthcare in writing immediately. If the move affects health care coverage, UnitedHealthcare will contact you to make arrangements to place you in a network or out-of-area status.

Worker’s Compensation
The OP&F-sponsored healthcare plan does not cover expenses that arise from on the job injuries or illness. If you agree to a lump sum medical settlement through worker’s compensation, any future claims relating to that occupational injury or illness are excluded from OP&F-sponsored coverage.
Comparing network, non-network and out-of-area benefits

Benefit recipients and dependents enrolled in UnitedHealthcare may experience a difference in coverage between network, non-network and out-of-area providers as outlined in the below chart. For complete information, please contact UnitedHealthcare directly.

You are eligible for the following coverage if you are:
• a Non-Medicare Participant living in a Network Area

<table>
<thead>
<tr>
<th>Health care coverage</th>
<th>Network (Participating Providers)</th>
<th>Non-Network (Non-Participating Providers)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Annual Deductible</strong></td>
<td><strong>Individual /Family</strong> $600/$1,000</td>
<td><strong>$1,000/$2,000</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Co-Insurance limit</strong> $1,500/$3,000</td>
<td><strong>$6,000/$10,000</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Physician Services</strong> Co-Insurance 80%</td>
<td><strong>50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Office Visit</strong> $30/100%</td>
<td><strong>50%</strong></td>
</tr>
<tr>
<td><strong>Emergency Care</strong></td>
<td><strong>Emergency department</strong> $100/80%</td>
<td><strong>$100/80%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Non-emergency services rendered in emergency room</strong> $100/50%</td>
<td><strong>$100/50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Urgent care</strong> $50/80%</td>
<td><strong>50%</strong></td>
</tr>
<tr>
<td><strong>Hospital In-Patient Services</strong></td>
<td><strong>Prior Admission Testing</strong> 80%</td>
<td><strong>50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Scheduled in-patient admit</strong> $250/80%</td>
<td><strong>250/50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Emergency in-patient admit</strong> $250/80%</td>
<td><strong>250/80%</strong></td>
</tr>
<tr>
<td><strong>Ambulatory Services</strong></td>
<td><strong>Diagnostic lab/x-ray</strong> 80%</td>
<td><strong>50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Ambulatory surgery center</strong> $150/80%</td>
<td><strong>50%</strong></td>
</tr>
<tr>
<td><strong>Mental Health and Substance Abuse</strong></td>
<td><strong>Scheduled in-patient admit</strong> $250/80%</td>
<td><strong>250/50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Emergency in-patient admit</strong> $250/80%</td>
<td><strong>250/80%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Out-patient mental/drug/alcohol</strong> $30 co-pay/visit/100% lab</td>
<td><strong>50%</strong></td>
</tr>
<tr>
<td><strong>Preventive Care</strong></td>
<td><strong>Physician office visit</strong> $30/100%</td>
<td><strong>100% lab</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Other Services</strong></td>
<td><strong>50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Rehab therapies</strong> $30 co-pay/visit/80%</td>
<td><strong>50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Chiropractor</strong> $30 co-pay/visit/80%</td>
<td><strong>50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Durable medical equipment</strong> 80%</td>
<td><strong>50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Home health care services</strong> 80%</td>
<td><strong>50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Private duty nursing</strong> 80%</td>
<td><strong>50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Skilled nursing facility</strong> $250/80%</td>
<td><strong>$250/50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Sub-acute rehabilitation center</strong> $250/80%</td>
<td><strong>$250/50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Ambulance</strong> 80%</td>
<td><strong>50%</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Hospice (In-patient/Out-patient)</strong> 100%</td>
<td><strong>50%</strong></td>
</tr>
</tbody>
</table>

* Contact carrier within 48 hours of an emergency admission to an out-of-network hospital, emergency department co-pay not applied if admitted to hospital.
** $300 penalty applied if scheduled admission to non-participating hospital is not pre-certified through the carrier.
*** Benefits for Medicare Part B Services will be estimated to pay secondary to Medicare Part B regardless if you have Medicare Part B or not.
1 Visit myuhc.com or call Customer Service for specific visit limits.

You are eligible for the following coverage if you are:
• a Participant under age 65 with Medicare Parts A & B
• a Participant who has Medicare Part A only (Medicare Part B payment is estimated)
• a Non Medicare Participant under age 65 that lives Out-of-Area***

**Annual Deductible**
- **Individual /Family** $500/$1,000
- **Co-Insurance limit** $1,500/$3,000
- **Physician Services** 80%

**Emergency Care**
- **Emergency department** 80%
- **Non-emergency services rendered in emergency room** 50%
- **Urgent care** 80%

**Hospital In-Patient Services**
- **Prior Admission Testing** 80%
- **Scheduled in-patient admit** $250/80%
- **Emergency in-patient admit** $250/80%

**Ambulatory Services**
- **Diagnostic lab/x-ray** 80%
- **Ambulatory surgery center** $150/80%

**Mental Health and Substance Abuse**
- **Scheduled in-patient admit** $250/80%
- **Emergency in-patient admit** $250/80%
- **Out-patient mental/drug/alcohol** 80%

**Preventive Care**
- **Physician office visit** 80% office visit/100% lab
- **Other Services**
  - **Rehab therapies** $30 co-pay/visit/80%
  - **Chiropractor** $30 co-pay/visit/80%
  - **Durable medical equipment** 80%
  - **Home health care services** 80%
  - **Private duty nursing** 80%
  - **Skilled nursing facility** $250/80%
  - **Sub-acute rehabilitation center** $250/80%
  - **Ambulance** 80%
  - **Hospice (In-patient/Out-patient)** 100%

* Contact carrier within 48 hours of an emergency admission to an out-of-network hospital, emergency department co-pay not applied if admitted to hospital.
** $300 penalty applied if scheduled admission to non-participating hospital is not pre-certified through the carrier.
*** Benefits for Medicare Part B Services will be estimated to pay secondary to Medicare Part B regardless if you have Medicare Part B or not.
1 Visit myuhc.com or call Customer Service for specific visit limits.
You are eligible for the following coverage if you are:
• a Participant eligible for Medicare Part B Only living in a Network Area

<table>
<thead>
<tr>
<th>Coverage Type</th>
<th>Network (Participating Providers)</th>
<th>Non-Network (Non-Participating Providers)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Annual Deductible</strong></td>
<td>$500/$1,000</td>
<td>$1,000/$2,000</td>
</tr>
<tr>
<td><strong>Co-insurance limit</strong></td>
<td>$1,500/$3,000</td>
<td>$5,000/$10,000</td>
</tr>
<tr>
<td><strong>Physician Services</strong></td>
<td>80%</td>
<td>80% or 50%</td>
</tr>
<tr>
<td><strong>Office Visit</strong></td>
<td>80%</td>
<td>80%</td>
</tr>
<tr>
<td><strong>Emergency Care</strong></td>
<td>$100/80%</td>
<td>$100/80%*</td>
</tr>
<tr>
<td>Non-emergency services</td>
<td>$100/50%</td>
<td>$100/50%*</td>
</tr>
<tr>
<td>rendered in emergency room</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Urgent care</strong></td>
<td>80%</td>
<td>80%</td>
</tr>
<tr>
<td><strong>Hospital Inpatient Services</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Prior Admission Testing</td>
<td>80%</td>
<td>80%</td>
</tr>
<tr>
<td>Scheduled in-patient admit</td>
<td>$250/80%</td>
<td>$250/50%**</td>
</tr>
<tr>
<td>Emergency in-patient admit*</td>
<td>$250/80%</td>
<td>$250/80%</td>
</tr>
<tr>
<td><strong>Ambulatory Services</strong></td>
<td>80%</td>
<td>80%</td>
</tr>
<tr>
<td>Diagnostic lab/x-ray</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ambulatory surgery center</td>
<td>$150/80%</td>
<td>$150/80%</td>
</tr>
<tr>
<td><strong>Mental Health and Substance Abuse</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Scheduled in-patient admit</td>
<td>$250/80%</td>
<td>$250/50%**</td>
</tr>
<tr>
<td>Emergency in-patient admit*</td>
<td>$250/80%</td>
<td>$250/80%</td>
</tr>
<tr>
<td>Out-patient</td>
<td>100%</td>
<td>80%</td>
</tr>
<tr>
<td>Out-patient mental/drug/alcohol</td>
<td>80%</td>
<td>80%</td>
</tr>
<tr>
<td><strong>Preventive Care</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Physician office visit</td>
<td>80%/100% lab</td>
<td>80%/100% lab</td>
</tr>
<tr>
<td><strong>Other Services</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rehab therapies</td>
<td>80%</td>
<td>80%</td>
</tr>
<tr>
<td>Chiropractor</td>
<td>80%</td>
<td>80%</td>
</tr>
<tr>
<td>Durable medical equipment</td>
<td>80%</td>
<td>80%</td>
</tr>
<tr>
<td>Home health care services</td>
<td>80%</td>
<td>80%</td>
</tr>
<tr>
<td>Private duty nursing</td>
<td>80%</td>
<td>80%</td>
</tr>
<tr>
<td>Skilled nursing facility</td>
<td>$250/80%</td>
<td>$250/50%**</td>
</tr>
<tr>
<td>Sub-acute rehabilitation center</td>
<td>$250/80%</td>
<td>$250/50%**</td>
</tr>
<tr>
<td>Ambulance</td>
<td>80%</td>
<td>80%</td>
</tr>
<tr>
<td>Hospice (in-patient/Out-patient)</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>

* Contact carrier within 48 hours of an emergency admission to an out-of-network hospital; emergency department co-pay not applied if admitted to hospital.
** $200 penalty applied if scheduled admission to non-participating hospital is not pre-certified through the carrier.
*** Visit myuhc.com or call Customer Service for specific visit limits.

What are the details of my health care coverage? (cont’d)

**Appeals procedures for coverage denied or reduced**

**Internal review**

If a claim or request for coverage of a service not yet performed is denied or reduced, you are entitled to have the decision reconsidered through UnitedHealthcare’s internal review process. If your health would be jeopardized if the requested service were delayed, you may request an expedited review. For example, an internal review might be initiated if, during the notification process, the network administrator denied a planned surgical procedure as being experimental. Contact the customer service number on your medical ID card for more information.

**Coordination of benefits**

The coordination of benefits procedure is used to pay health care expenses when a person is covered by more than one plan. If you or your eligible dependents are covered by more than one plan, you may not be able to collect benefits from both plans. Each plan may require you to follow its rules or use specific doctors and hospitals. Therefore, it may be impossible to comply with the requirements of both plans at the same time.

Coordination of benefits might apply if, for example, your employed spouse is covered under a family plan through his or her employer while you are covered under a family plan through UnitedHealthcare.

UnitedHealthcare follows rules established by Ohio law to decide which health care plan pays first. The objective is to ensure that the combined payments of all health care plans are no more than your actual bills. It may not be beneficial to be covered under more than one plan.

To facilitate accurate claims payment, inform UnitedHealthcare of any other coverage that you or your eligible dependents might have.

**Subrogation**

Subrogation occurs when a covered person’s medical claims are the result of an injury caused by a third party. For example, an auto accident resulting in medical claims from covered members would be subrogated—or processed—under the liable person’s auto insurance. Contact UnitedHealthcare if you have questions regarding a possible subrogation issue.

**Traveling with OP&F-sponsored health care coverage**

If you or your dependents are non-Medicare eligible, early Medicare, Medicare A only or Medicare B only, the OP&F-sponsored health care coverage plan will cover you either traveling in the United States or abroad. If you receive medical treatment in a foreign country, you will have to pay for services when you receive them. You may submit an itemized bill, in English, to UnitedHealthcare for reimbursement. Only benefits that are covered under the health care plan will be covered when received outside the United States. Please call UnitedHealthcare for more information.
In 2014, OP&F will continue to offer one prescription drug plan through UnitedHealthcare, as a separate coverage, with separate contribution amounts. The OP&F-sponsored prescription drug coverage allows you and your enrolled dependents to purchase your medications at either a retail pharmacy or through OptumRx Mail Service Pharmacy.

**Retail pharmacies**
Whether at home or traveling, you have access to over 64,000 retail participating pharmacies including all large national chains and many local community pharmacies. The participating retail pharmacy is best used when you:
- purchase medications that you take on a short-term or immediate need basis;
- want to avoid a deductible or filing claim forms for an out-of-network benefit.

**OptumRx Mail Service Pharmacy**
For greater co-payment savings and convenience for medications you take on an ongoing basis, you can order your prescription medications through OptumRx Mail Service Pharmacy. With mail service:
- there are no deductibles;
- no claim forms to file;
- no waiting for reimbursement; and
- you can possibly save money by purchasing long-term medications through mail service.

Simply mail your prescription and co-payment directly to OptumRx by mail for processing. Once received, OptumRx Mail Service Pharmacy processes the prescription and will send the prescription to your home within 10 business days. Prescription refills can be ordered over the phone by calling customer service at 1-888-496-3984, through the mail at OptumRx, P.O. Box 2975, Mission, KS 66201, or via the Internet at myuhc.com, and arrive within 7 business days.

**Specialty pharmacies**
UnitedHealthcare has a designated network of specialty pharmacies that serve members taking specialty medications often used to treat complex conditions. To locate a designated specialty pharmacy 24 hours a day, seven days a week, call our Specialty Pharmacy Referral Line at 1-888-739-5820.

---

**Hospital notification**
Notification means obtaining approval for coverage before receiving certain types of services. Notification can protect you from undergoing unnecessary medical procedures and paying bills for services that your plan does not cover. Notification must be requested for hospital confinements, outpatient treatment of mental health and chemical dependency, and ancillary services, such as durable medical equipment. A request for notification can be made by you, your enrolled dependent, a family member, or your doctor or hospital. It is your responsibility to make sure that your notification process has been completed.

**Who must notify**
Participating network providers and hospitals will notify UnitedHealthcare for patients but in some cases, it will be the responsibility of the patient. Please refer to your Medical Plan Description for details.

**When to notify**
For non-emergency procedures, UnitedHealthcare should be contacted to request notification at least 5 days before admission. For emergency procedures or admissions, a notification call should be made within 4 business days of the admission or on the same day as admission if reasonably possible.

**Failing to notify**
Failure to notify UnitedHealthcare of a hospital confinement may result in a coverage penalty. For medically necessary days that UnitedHealthcare is not notified, UnitedHealthcare’s utilization review unit will determine the penalty.

---

**Health care coverage**

**If your physician stops participating**
If your physician or preferred hospital chooses to terminate their contract with UnitedHealthcare, you must choose another provider or facility that participates with UnitedHealthcare in order to maximize your benefits. If you are in the middle of a treatment plan (i.e., Chemotherapy), contact UnitedHealthcare for the transition of care policy.

**Notification**
If your physician or preferred hospital chooses to terminate their contract with UnitedHealthcare, you must choose another provider or facility that participates with UnitedHealthcare in order to maximize your benefits. If you are in the middle of a treatment plan (i.e., Chemotherapy), contact UnitedHealthcare for the transition of care policy.

**Health care coverage**

**If your physician stops participating**
If your physician or preferred hospital chooses to terminate their contract with UnitedHealthcare, you must choose another provider or facility that participates with UnitedHealthcare in order to maximize your benefits. If you are in the middle of a treatment plan (i.e., Chemotherapy), contact UnitedHealthcare for the transition of care policy.

**Notification**
If your physician or preferred hospital chooses to terminate their contract with UnitedHealthcare, you must choose another provider or facility that participates with UnitedHealthcare in order to maximize your benefits. If you are in the middle of a treatment plan (i.e., Chemotherapy), contact UnitedHealthcare for the transition of care policy.
Enrolling in Medicare Part D
You are not permitted to enroll in both Medicare Part D and the OP&F-sponsored prescription drug coverage at the same time. For more information on Medicare Part D, please see page 14.

New benefit recipients
When you enroll in the OP&F-sponsored prescription drug coverage, you may need to use your prescription drug benefit before you receive your ID card. During this period, you can be reimbursed for your prescription drugs based on the guidelines of the plan, without penalty, by filing a claim according to UnitedHealthcare guidelines at the time the prescription drug was dispensed, and submitting a claim form once your prescription drug card is received. For more information contact UnitedHealthcare.

Comparing prescription drug co-pays
The chart below compares the co-pays for the OP&F-sponsored prescription drug plan between retail and OptumRx Mail Service Pharmacy. Limited coverage is available at non-network pharmacies. For more information contact UnitedHealthcare or see your Medical Plan Description.

<table>
<thead>
<tr>
<th></th>
<th>Tier 1</th>
<th>Tier 2</th>
<th>Tier 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retail</td>
<td>$5</td>
<td>$20</td>
<td>$30</td>
</tr>
<tr>
<td>pharmacy co-pay</td>
<td>Up to a 30-day supply</td>
<td>Up to a 90-day supply</td>
<td>Up to a 30-day supply</td>
</tr>
<tr>
<td>Mail service</td>
<td>$10</td>
<td>$40</td>
<td>$60</td>
</tr>
<tr>
<td>pharmacy co-pay</td>
<td>Up to a 90-day supply</td>
<td>Up to a 30-day supply</td>
<td></td>
</tr>
<tr>
<td>Specialty</td>
<td>$3</td>
<td>$13</td>
<td>$20</td>
</tr>
<tr>
<td>pharmacy co-pay</td>
<td>Up to a 30-day supply</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Clinical Pharmacy Programs

Supply Limits - New for 2014!
Quantity Level Limit & Quantity Per Duration
Supply Limits help address safety concerns and minimize waste by setting limits on the amount of medication that can be dispensed for 1 month or one copayment (i.e. 1-month supply for one copayment). These limits are carefully considered by the United Healthcare National Pharmacy and Therapeutics (P&T) Committee and are based on guidelines included in FDA labeling, dosing recommendations, medical literature and our claims data.

Notification/Prior Authorization - New for 2014!
Notification/ Prior Authorization requires physicians to provide additional prescribing information to verify benefit coverage. This ensures they are prescribing the medication for a covered condition.

Select Designated Pharmacy - New for 2014!
The Select Designated Pharmacy Program optimizes benefit coverage at network retail pharmacies and directs members who are currently taking a select high-cost, Tier 3 medication to choose one of three more cost-effective options. Each option has a different savings potential, but the member must choose one to continue receiving network benefits. A member taking a medication could:

1. Fill current prescription through the mail-order pharmacy.
2. Switch to a lower-cost option and fill at a retail pharmacy.
3. Save the most by doing both.

Step Therapy
Step Therapy helps curb the cost of medications and lower the total costs in categories where clinically similar, more cost-effective medications are available. The program directs members to a lower-cost medication (known as Step 1) before providing coverage for a higher-cost alternative (known as Step 2).

Refill and Save
The first-of-its-kind program encourages members with certain chronic disease states to comply with their treatment regimen. It rewards members with a discount on their copayment for timely prescription refills on select medications.

Multiple Copay
The Multiple Copay Program helps realign the benefit of one copayment per 1-month supply by applying an additional copayment where packages are so large they contain more than a month’s worth of medication.

Half Tablet
The Half Tablet Program is an easy way to save money by splitting select medications in half. When members choose to split their pills, they get a new prescription for half the quantity and double the strength, resulting in their current dosage when split.
Visiting network dentists versus non-network dentists
You will receive the maximum benefit level by using dentists that participate in UnitedHealthcare’s network because these dentists have agreed to a discounted fee schedule with UnitedHealthcare.

Non-network dentist
When using a dentist that does not participate in UnitedHealthcare’s network, you and your enrolled dependents will be responsible for paying any amount above the usual and customary rates prevailing in the geographic area in which the expense is incurred. Claims will not be filed on your behalf to UnitedHealthcare when using a non-network dentist. You will be required to make payment directly to the dentist.

Consumer Max Multiplier (CMM)
CMM is a consumer-driven feature that allows you to carry forward a portion of your unused annual dental maximum into an account for future use. Members must use their dental benefits at least once per year. If the total of all submitted claims paid for a particular member does not exceed the established threshold amount, an award balance is established. The award balance can accumulate each year to a total annual maximum. Please contact UnitedHealthcare customer service for more information regarding the details of this benefit.

Voluntary dental coverage
As shown below, you and your enrolled dependents will have less out-of-pocket expenses by using a participating network dentist. For a listing of the network dentists in your area, please visit www.myuhcdental.com or call 1-877-816-3596.

* Maximum payment in one year, per person, is $1,500.

<table>
<thead>
<tr>
<th>Benefit class</th>
<th>UnitedHealthcare Voluntary Dental</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Network</td>
</tr>
<tr>
<td>Deductible</td>
<td>$50 single / $150 family</td>
</tr>
<tr>
<td>Calendar year maximum per person</td>
<td>$1,500</td>
</tr>
<tr>
<td>I</td>
<td>Diagnostic services (with no deductible)</td>
</tr>
<tr>
<td></td>
<td>Preventive services (with no deductible)</td>
</tr>
<tr>
<td></td>
<td>Fluoride Treatment (with no deductible)</td>
</tr>
<tr>
<td></td>
<td>Emergency palliative (with no deductible)</td>
</tr>
<tr>
<td></td>
<td>Radiographs (with no deductible)</td>
</tr>
<tr>
<td>II</td>
<td>Oral surgery (after deductible)</td>
</tr>
<tr>
<td></td>
<td>Minor restorative (after deductible)</td>
</tr>
<tr>
<td></td>
<td>Periodontics (after deductible)</td>
</tr>
<tr>
<td></td>
<td>Endodontics (after deductible)</td>
</tr>
<tr>
<td>III</td>
<td>Prosthodontics (after deductible)</td>
</tr>
<tr>
<td></td>
<td>Major restorative (after deductible)</td>
</tr>
</tbody>
</table>

Voluntary dental coverage
In 2014, OP&F will continue to sponsor voluntary dental coverage through UnitedHealthcare as a separate plan, with a separate non-subsidized contribution amount since routine dental services are not covered under the OP&F-sponsored health care coverage. You have the option of enrolling in the separate voluntary dental coverage during the Annual Change Period or a qualifying event as long as you or your eligible dependents are not covered under another Ohio retirement system.

Enrolling in voluntary dental coverage
You may enroll in voluntary dental coverage even if you do not elect to enroll in an OP&F-sponsored health care coverage. Your dependents may only enroll in the voluntary dental plan in which you are enrolled. A list of monthly contributions for the OP&F-sponsored voluntary dental coverage is on page 34.

Terminating dental coverage
Once you enroll in voluntary dental coverage, you cannot terminate your coverage until there is a change in your qualifying family status (i.e., death, divorce) or the next Annual Change Period. You and your enrolled dependents must remain in your selected coverage throughout the entire plan year.

Features of the plan
• UnitedHealthcare provides coverage for preventive, diagnostic and basic restorative dental care. You and your eligible dependents may enroll in the voluntary dental plan, regardless of your area of residence and may choose to use any dentist you prefer. However, you will have less out-of-pocket expense by using a participating network dentist, but may choose to use any dentist;
• Orthodontia services are not covered under the UnitedHealthcare Dental plan. Other exclusions and limitations may apply. Contact UnitedHealthcare Voluntary Dental Plan at 1-877-816-3596 for more information;
• Coordination of benefits if enrolled in other dental coverage;
• Monthly contributions deducted from benefit check; and
• Oral cancer screening.

What are the details of my voluntary dental coverage?
Voluntary vision coverage

In 2014, OP&F will continue to offer voluntary vision coverage through UnitedHealthcare Vision, underwritten by UnitedHealthcare Ins. Co., as a separate plan, with a separate non-subsidized contribution amount since routine vision services are not covered under the OP&F-sponsored health care coverage. You have the option of enrolling in separate voluntary vision coverage every year as long as you or your eligible dependents are not covered under another Ohio retirement system.

Enrolling in voluntary vision coverage during the annual change period

You may enroll in voluntary vision coverage even if you do not elect to enroll in an OP&F sponsored health care coverage. Your dependents may only enroll in the voluntary vision plan in which you are enrolled. A list of monthly contributions for the OP&F-sponsored voluntary vision coverage is on page 34.

Terminating vision coverage

Once you enroll in voluntary vision coverage, you cannot terminate your coverage until there is a change in your qualifying family status (i.e., death, divorce) or the next Annual Change Period. You and your enrolled dependents must remain in your selected coverage throughout the entire year and have monthly contributions deducted from your benefit check. You will have an annual opportunity to re-enroll during the Annual Change Period.

Coordination of vision benefits

Coverage under the vision plan will be coordinated with those of another vision plan in which you or a dependent may be enrolled. Please contact UnitedHealthcare Vision for more information on the coordination of benefits.

Voluntary vision coverage chart

This chart is a summary of some of the benefits available. For a complete listing of benefits, contact UnitedHealthcare Vision. See page 44 for contact information.

<table>
<thead>
<tr>
<th>Vision Feature</th>
<th>Network Providers</th>
<th>Out-of-Network Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plan Frequency</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pair of lenses for eyeglasses:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>once every 12 months;</td>
<td></td>
<td></td>
</tr>
<tr>
<td>contact lenses in lieu of eyeglasses:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>once every 12 months;</td>
<td></td>
<td></td>
</tr>
<tr>
<td>frames: once every 24 months</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Exam</td>
<td>$10 copay; one per year</td>
<td>Up to $50.00 reimbursement</td>
</tr>
<tr>
<td>Materials</td>
<td>$0 copay</td>
<td>Not applicable</td>
</tr>
<tr>
<td>Single vision Lenses</td>
<td>$0 copay</td>
<td>Up to $60.00 reimbursement</td>
</tr>
<tr>
<td>Lined Bifocal Lenses</td>
<td>$0 copay</td>
<td>Up to $80.00 reimbursement</td>
</tr>
<tr>
<td>Lined Trifocal Lenses</td>
<td>$0 copay</td>
<td>Up to $120.00 reimbursement</td>
</tr>
<tr>
<td>Lined Lenticular Lenses</td>
<td>$0 copay</td>
<td>Up to $200.00 reimbursement</td>
</tr>
<tr>
<td>Scratch Coating</td>
<td>$0 copay</td>
<td>Not applicable</td>
</tr>
<tr>
<td>Frames</td>
<td>*$0 copay; $130 Allowance plus up to 50% over allowable at discretion of provider</td>
<td>Up to $78.00 reimbursement</td>
</tr>
<tr>
<td>Contact Lens Fitting and Evaluation</td>
<td>$0 copay under UnitedHealthcare Vision’s Contact Lenses Package</td>
<td>Elective contacts in lieu of eye glasses: $200.00. Necessary contacts in lieu of eye glasses $210.00.</td>
</tr>
</tbody>
</table>

* Your individual provider may offer discounts in addition to the vision coverage offered through UnitedHealthcare.

New for 2014!

Polycarbonate lenses will now be covered at 100% under the UnitedHealthcare vision program when utilizing a network provider. Costco has also been added to the UnitedHealthcare vision network adding 420 store locations nationally.
How much are my contributions?

Monthly contributions

Contributions for the health care, prescription drug, voluntary dental and voluntary vision coverages are deducted from your monthly pension benefit when you are enrolled. If the amount of your monthly health care, prescription drug, voluntary dental and/or voluntary vision contributions exceeds the amount of your monthly OP&F benefit payment, then OP&F will bill you for the outstanding balance on a monthly basis. OP&F has the right to withhold monies from your OP&F benefits to offset against any premiums owed. Coverage can be terminated after 91 days of unpaid contributions. Orphans enrolled in health care coverage on their own will be given the lesser of the benefit recipient or child rate. If you have one child that is eligible for Medicare, but your other children are not, all of your children will be charged the non-Medicare rate.

Paying full premiums if eligible through an employer or retirement system

If you or your spouse is employed and eligible for health care or prescription drug coverage through their employer, you can participate in the OP&F-sponsored health care coverage. However, OP&F will not subsidize your health care contributions. Also, if your spouse is eligible for health care or prescription drug coverage through his or her retirement system, as long as it is not another Ohio Retirement System (ORS), he or she will be eligible for the OP&F-sponsored health care coverage but will be responsible for paying the full premium. Please see pages 33 and 34 for the OP&F-sponsored health care full premiums and page 8 for information on benefits through an ORS.

2014 Contribution rates for health care and prescription drug coverage

Contribution rates for the 2014 OP&F-sponsored health care and prescription drug coverages will be based on when you retired or began receiving OP&F benefits.

If you began receiving OP&F benefits on or prior to July 24, 1986, OP&F will subsidize the health care premium 75 percent for you and 50 percent for your dependents. Please see pages 33 and 34 for these contribution rates.

If you began receiving OP&F benefits on or after July 25, 1986, OP&F will subsidize the health care premium 75 percent for you and 25 percent for your dependents. Please see pages 33 and 34 for these contribution rates.

If you or your dependents age 65 and over are Medicare eligible and enrolled in Medicare Parts A & B, please contact UnitedHealthcare at 1-888-832-0964 for full premium information.

This chart outlines the monthly contributions that you are responsible for paying and the subsidized portion that OP&F pays for coverage.

### UnitedHealthcare Medical Plan health care contributions

For benefit recipients and eligible dependents who are non-Medicare eligible, early Medicare A & B, early Medicare A only, Medicare B only or OP&F benefit recipient residing outside of the United States and who began receiving OP&F benefits on or prior to July 24, 1986

This chart outlines the monthly contributions that you are responsible for paying and the subsidized portion that OP&F pays for coverage.

<table>
<thead>
<tr>
<th>Benefit recipient's monthly contribution</th>
<th>OP&amp;F's monthly amount</th>
<th>Full premium for health care coverage</th>
<th>Benefit recipient's monthly contribution</th>
<th>OP&amp;F's monthly amount</th>
<th>Full premium for health care coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not Eligible for Medicare</td>
<td></td>
<td></td>
<td>Non-AARP Medicare Supplement Insurance Plan</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benefit recipient</td>
<td>$207.69</td>
<td>$623.09</td>
<td>$830.78</td>
<td>$67.31</td>
<td>$201.93</td>
</tr>
<tr>
<td>Spouse</td>
<td>$274.99</td>
<td>$794.99</td>
<td>$1134.88</td>
<td>$1134.88</td>
<td>$1134.88</td>
</tr>
<tr>
<td>Child(ren)</td>
<td>$143.72</td>
<td>$143.73</td>
<td>$287.45</td>
<td>$1134.88</td>
<td>$1134.88</td>
</tr>
<tr>
<td>Medicare Eligible</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benefit recipient</td>
<td>For those members and dependents that are age 65 and over enrolled in both Medicare Parts A and B, please contact UnitedHealthcare at 1-888-832-0964 for full premium information.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Spouse</td>
<td>$274.99</td>
<td>$794.99</td>
<td>$1134.88</td>
<td>$1134.88</td>
<td>$1134.88</td>
</tr>
<tr>
<td>Child(ren)</td>
<td>$143.72</td>
<td>$143.73</td>
<td>$287.45</td>
<td>$1134.88</td>
<td>$1134.88</td>
</tr>
</tbody>
</table>

### 2014 Contribution rates for health care and prescription drug coverage

Contribution rates for benefit recipients and eligible dependents who are non-Medicare eligible, early Medicare A & B, early Medicare A only, Medicare B only or a OP&F benefit recipient residing outside of the United States and who began receiving OP&F benefits on or after July 25, 1986

This chart outlines the monthly contributions that you are responsible for paying and the subsidized portion that OP&F pays for coverage.

<table>
<thead>
<tr>
<th>Benefit recipient's monthly contribution</th>
<th>OP&amp;F's monthly amount</th>
<th>Full premium for health care coverage</th>
<th>Benefit recipient's monthly contribution</th>
<th>OP&amp;F's monthly amount</th>
<th>Full premium for health care coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not Eligible for Medicare</td>
<td></td>
<td></td>
<td>Non-AARP Medicare Supplement Insurance Plan</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benefit recipient</td>
<td>$207.69</td>
<td>$623.09</td>
<td>$830.78</td>
<td>$67.31</td>
<td>$201.93</td>
</tr>
<tr>
<td>Spouse</td>
<td>$412.49</td>
<td>$1374.99</td>
<td>$1702.22</td>
<td>$1702.22</td>
<td>$1702.22</td>
</tr>
<tr>
<td>Child(ren)</td>
<td>$215.59</td>
<td>$718.66</td>
<td>$287.45</td>
<td>$1702.22</td>
<td>$1702.22</td>
</tr>
<tr>
<td>Medicare Eligible</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Benefit recipient</td>
<td>For those members and dependents that are age 65 and over enrolled in both Medicare Parts A and B, please contact UnitedHealthcare at 1-888-832-0964 for full premium information.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Spouse</td>
<td>$274.99</td>
<td>$794.99</td>
<td>$1134.88</td>
<td>$1134.88</td>
<td>$1134.88</td>
</tr>
<tr>
<td>Child(ren)</td>
<td>$143.72</td>
<td>$143.73</td>
<td>$287.45</td>
<td>$1134.88</td>
<td>$1134.88</td>
</tr>
</tbody>
</table>

### Not eligible for Medicare

You and your eligible dependents who have not reached age 65.

### Non-AARP

You and your eligible dependents who are early Medicare, early Medicare A, early Medicare B, early Medicare A & B, age 65 and older and Medicare A only, age 65 and older and Medicare B only or reside outside the United States.
Health Care and Prescription Drug Discount Program

In 2014, UnitedHealthcare may grant a 30 percent discount on the monthly contributions for health care and prescription drug coverage if you are enrolled in the OP&F-sponsored health care and prescription drug coverages and have a low household income.

Eligibility

To be eligible for the contribution discount for 2014, you must have had a total household income in 2012 equal to or less than 200 percent of the poverty level established annually by the Department of Health and Human Services. As a result, the gross income levels that OP&F will use for the 2014 discount period are indicated in the following chart. For example, if there were a total of two individuals residing in your household in 2012 and your combined income was less than or equal to $31,020, you would be eligible for the discount.

Application process

Benefit recipients may apply annually during the annual change period to participate in this program via a UnitedHealthcare Health Care and Prescription Drug Discount Form and attaching a copy of the benefit recipient’s signed Federal Income Tax return for the most recent filing period. If you do not file a Federal Income Tax return, please contact UnitedHealthcare to request an affidavit. New retirees and survivors may apply for the discount when they are first eligible for coverage. However, to qualify, UnitedHealthcare must receive a completed Health Care and Prescription Drug Discount Form within 60 days if you are the benefit recipient. Survivors have 90 days from the date that UnitedHealthcare sent the application to apply.

Eligibility for discount program

Use this table to determine if you are eligible for the 2014 Health Care and Prescription Drug Discount Program.

<table>
<thead>
<tr>
<th>Size of family unit</th>
<th>Household income less than or equal to</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$22,980</td>
</tr>
<tr>
<td>2</td>
<td>$31,020</td>
</tr>
<tr>
<td>3</td>
<td>$39,060</td>
</tr>
<tr>
<td>4</td>
<td>$47,100</td>
</tr>
<tr>
<td>5</td>
<td>$55,140</td>
</tr>
<tr>
<td>6</td>
<td>$63,180</td>
</tr>
<tr>
<td>7</td>
<td>$71,220</td>
</tr>
<tr>
<td>8</td>
<td>$79,260</td>
</tr>
<tr>
<td>9</td>
<td>$87,300</td>
</tr>
<tr>
<td>10</td>
<td>$95,340</td>
</tr>
</tbody>
</table>

For each additional person, add $8,040.

All income received by members of the household from OP&F, any earnings related to service retirement or disability benefits, and any other income that is reportable according to the Internal Revenue Service.

Members of the household

You, your spouse and any other person residing in your home who is primarily dependent upon you for support.

---

### Prescription Drug Contributions

For benefit recipients and eligible dependents who began receiving OP&F benefits on or before July 24, 1986

This chart outlines the monthly contributions that benefit recipients are responsible for paying and the subsidized portion that OP&F pays for coverage.

<table>
<thead>
<tr>
<th>Not Eligible for Medicare</th>
<th>Medicare Eligible</th>
</tr>
</thead>
<tbody>
<tr>
<td>Benefit recipient's monthly contribution</td>
<td>$66.85</td>
</tr>
<tr>
<td>OP&amp;F's monthly amount</td>
<td>$200.52</td>
</tr>
<tr>
<td>Full premium for prescription drug coverage</td>
<td>$287.37</td>
</tr>
<tr>
<td>Benefit recipient's monthly contribution</td>
<td>$66.85</td>
</tr>
<tr>
<td>OP&amp;F's monthly amount</td>
<td>$200.52</td>
</tr>
<tr>
<td>Full premium for prescription drug coverage</td>
<td>$287.37</td>
</tr>
<tr>
<td>Spouse</td>
<td>$125.93</td>
</tr>
<tr>
<td>$125.93</td>
<td>$251.86</td>
</tr>
<tr>
<td>$125.93</td>
<td>$251.86</td>
</tr>
<tr>
<td>Child(ren)</td>
<td>$37.43</td>
</tr>
<tr>
<td>$37.43</td>
<td>$74.86</td>
</tr>
<tr>
<td>$37.43</td>
<td>$74.86</td>
</tr>
</tbody>
</table>

For benefit recipients and eligible dependents who began receiving OP&F benefits on or after July 25, 1986

This chart outlines the monthly contributions that benefit recipients are responsible for paying and the subsidized portion that OP&F pays for coverage.

<table>
<thead>
<tr>
<th>Not Eligible for Medicare</th>
<th>Medicare Eligible</th>
</tr>
</thead>
<tbody>
<tr>
<td>Benefit recipient's monthly contribution</td>
<td>$66.85</td>
</tr>
<tr>
<td>OP&amp;F's monthly amount</td>
<td>$200.52</td>
</tr>
<tr>
<td>Full premium for prescription drug coverage</td>
<td>$287.37</td>
</tr>
<tr>
<td>Benefit recipient's monthly contribution</td>
<td>$66.85</td>
</tr>
<tr>
<td>OP&amp;F's monthly amount</td>
<td>$200.52</td>
</tr>
<tr>
<td>Full premium for prescription drug coverage</td>
<td>$287.37</td>
</tr>
<tr>
<td>Spouse</td>
<td>$188.90</td>
</tr>
<tr>
<td>$62.96</td>
<td>$251.86</td>
</tr>
<tr>
<td>$188.90</td>
<td>$251.86</td>
</tr>
<tr>
<td>Child(ren)</td>
<td>$56.14</td>
</tr>
<tr>
<td>$18.72</td>
<td>$74.86</td>
</tr>
<tr>
<td>$66.14</td>
<td>$18.72</td>
</tr>
<tr>
<td>$66.14</td>
<td>$74.86</td>
</tr>
</tbody>
</table>

Voluntary dental and vision coverage contribution rates

This chart outlines the monthly rates that the benefit recipients are responsible for paying for the 2014 OP&F sponsored voluntary dental and vision coverage. OP&F does not subsidize the voluntary dental and vision programs.

<table>
<thead>
<tr>
<th>UnitedHealthcare Voluntary Dental</th>
<th>UnitedHealthcare Vision</th>
</tr>
</thead>
<tbody>
<tr>
<td>Benefit recipient (including survivors)</td>
<td>$30.99</td>
</tr>
<tr>
<td>$6.48</td>
<td></td>
</tr>
<tr>
<td>Benefit recipient and spouse</td>
<td>$58.46</td>
</tr>
<tr>
<td>$10.29</td>
<td></td>
</tr>
<tr>
<td>Benefit recipient and child(ren)*</td>
<td>$60.90</td>
</tr>
<tr>
<td>$10.09</td>
<td></td>
</tr>
<tr>
<td>Benefit recipient, spouse, child(ren)*</td>
<td>$101.78</td>
</tr>
<tr>
<td>$15.63</td>
<td></td>
</tr>
</tbody>
</table>

*Contribution rate remains the same regardless of the number of children enrolled.
Frequently used terms

**Co-insurance**
The percentage of expenses that you are responsible for is called co-insurance and is not included in the annual deductible amount. For example, if the plan pays 80 percent, your co-insurance is 20 percent.

**Co-insurance limit**
The annual co-insurance limit, which does not include deductibles and co-pays, is the maximum amount of co-insurance that you are responsible for paying per calendar year.

**Co-pay**
The amount you are responsible for at the time designated services are rendered. Co-pays are not included in the deductible amounts or in the co-insurance limit.

**Deductible**
The amount that you pay before UnitedHealthcare begins to pay claims.

Notice of Creditable Prescription Drug Coverage (NOCC)
The Medicare prescription drug program, which is known as Medicare Part D, requires OP&F to notify benefit recipients that the drug coverage under the OP&F-sponsored health care plan is “creditable” and that OP&F will continue to offer eligible members and their dependents prescription drug coverage in 2014.

Prescription drug coverage provided by a plan like the OP&F-sponsored plan is “creditable” if, on average for all participants, the plan is expected to pay out at least as much as the standard Medicare Part D coverage would pay. OP&F’s actuarial consultant has verified that the coverage under the OP&F-sponsored plan is creditable.

It is important for individuals to have either Medicare Part D coverage, or plan provided creditable drug coverage such as prescription drug coverage sponsored by OP&F, since a penalty applies to people who enroll late in Medicare Part D or who go without Medicare Part D or creditable coverage for 63 or more days. People who are now in a creditable coverage plan, but who later lose or drop that coverage, also will pay a penalty if they do not enroll in Medicare Part D or another creditable coverage plan within 63 days after their drug coverage ends.

If the penalty applies, your monthly premium under Medicare Part D will go up at least one percent per month for every month you did not have either Medicare Part D or creditable coverage. You also may have to wait until the next open enrollment period, which is October 15-December 7, 2014, to enroll.

If your income is limited, extra help paying for a Medicare part D prescription drug plan is available. For more information about this extra help, contact the Social Security Administration at www.socialsecurity.gov or call 800-772-1213 (TTY 800-325-0778).

Because the OP&F coverage is creditable you do not need to purchase Medicare Part D coverage. If you do purchase Medicare Part D, you will lose your prescription drug coverage under the OP&F-sponsored plan. You will not be permitted to re-enroll in the OP&F-sponsored prescription drug plan unless you meet one of the eligibility requirements listed on page 9.

You will receive a creditable coverage notice each year. You will receive a new notice if the OP&F coverage is changed so that it is no longer creditable. You may request a copy of this notice at any time by calling UnitedHealthcare Customer Service at 888-832-0964.

Please do not discard this notice, as you may need it as proof of creditable coverage.

Notice of Privacy Practices
In order to protect members personal health information, OP&F follows the standards for procedures and practices for handling and exchanging the protected health information of all health care program participants as outlined in the Health Insurance Portability and Accountability Act (HIPAA) of 1996. OP&F will send notifications to all participants, which describe (company’s privacy practices.) HIPAA was established to govern the way in which a health plan sponsor communicates, uses and secures its participants’ protected health information.

This notice describes the privacy practices of OP&F. The notice applies to medical information about you, including demographic information, that may identify you and that relates to your past, present, or future physical or mental health condition and related health care services. OP&F protects the privacy of your health information and provides you with this notice, which explains how OP&F will use and disclose protected health information. OP&F abides by the terms of this notice.
Notice of Plan’s Grandfather Status

This notice is being provided to you by The Ohio Police & Fire Pension Fund (OP&F) as required by the Department of Labor (DOL), Health and Human Services (HHS), and Treasury (collectively, the “Agencies”) to meet requirements under the Patient Protection and Affordable Care Act (PPACA).

The OP&F Health Care Plan meets the requirements of a “grandfathered health plan” under the Patient Protection and Affordable Care Act (the Affordable Care Act) as the plan was in existence prior to passage of the new law. As permitted by the Affordable Care Act, a “grandfathered health plan” can preserve certain basic health coverage that was already in effect when that law was enacted. Being a grandfathered health plan means that The OP&F Health Care Plan may not include certain consumer protections of the Affordable Care Act that apply to other plans, for example, the requirement for the provision of preventive health services without any cost sharing or a third party appeals process. However, grandfathered health plans must comply with certain other consumer protections in the Affordable Care Act, for example, the elimination of lifetime limits on benefits, and inclusion of dependent children to age 26. The specific provisions of OP&F’s plan may be found in the Member’s Guide to Health Care.

Questions regarding which protections apply and which protections do not apply to a grandfathered health plan and what might cause a plan to change from grandfathered health plan status can be directed to the plan administrator:

United Healthcare at 1-888-832-0964.

You may also contact the U.S. Department of Health and Human Services at www.healthreform.gov. This website has a table summarizing which protections do and do not apply to grandfathered health plans.

Notice of Dependent Coverage to Age 26 (Federal law), Age 26-28 (State of Ohio law)

This notice is being provided to you by The Ohio Police & Fire Pension Fund (OP&F) as required by the Department of Labor (DOL), Health and Human Services (HHS), and Treasury (collectively, the “Agencies”) to meet requirements under the Patient Protection and Affordable Care Act (PPACA), as well as, requirements of the State of Ohio under section 3923.24 and 3923.241 of the Ohio Revised Code (as amended House Bill 1 of the 128th General Assembly). OP&F allows coverage for all eligible adult children up to age 28 consistent with the recent changes to both the federal and state laws, in accordance with the rules of the plan, including, but not limited to the necessity of a qualifying event as listed on page 10 of this guide.

Following are the eligibility guidelines effective 1/1/2011:

**Ages 18 up to 26 (Federal law):**
- must be natural or adopted child of member, or eligible step-child*
- can be married or unmarried
- not employed and offered healthcare through that employer***

**Ages 26 up to 28 (State of Ohio law):**
- must be natural or adopted child of member, or eligible step-child*
- must be unmarried
- not employed and offered healthcare through that employer***
- not eligible for coverage under Medicaid or Medicare

*Stepchildren can be added if member sends notarized statement stating that coverage is NOT available through either natural parent

**If a child is incapacitated they may qualify for continued coverage as an incapacitated dependent. If a child will lose the adult dependent child eligibility and is incapacitated, you will need to complete the UnitedHealthcare Incapacitated Verification Form.

***Please note that being offered any type of healthcare through an employer makes the dependent ineligible for participation in any healthcare through OP&F.

In order to enroll new dependents or for your eligible dependents to have continuous coverage, you must complete a Dependent Eligibility Form. For new dependents these additional documents must be included with the form:

- a copy of the birth certificate;
- a copy of the adoption papers (if applicable); and
- a copy of the Medicare/Medicaid card.

For more information contact: United Healthcare at 1-888-832-0964.

Notice that Lifetime Limit No Longer Applies and Enrollment Opportunity

This notice is being provided to you by The Ohio Police & Fire Pension Fund (OP&F) as required by the Department of Labor (DOL), Health and Human Services (HHS), and Treasury (collectively, the “Agencies”) to meet requirements under the Patient Protection and Affordable Care Act (PPACA).

The lifetime limit on the dollar value of benefits under The OP&F Health Care Plan does not apply.

OP&F is allowing coverage for all eligible adults. For more information contact: United Healthcare at 1-888-832-0964.

Notice of the Early Retiree Reinsurance Program

As someone who participates in the Ohio Police & Fire Pension Fund (OP&F) health care program, you are a plan participant, or are being offered the opportunity to enroll as a plan participant, in an employment-based health plan that is certified for participation in the Early Retiree Reinsurance Program (ERRP). The Early Retiree Reinsurance Program is a federal program that was established under the Affordable Care Act. Under the ERRP, the Federal government reimburses a health care plan sponsor like OP&F for some of the costs of health care benefits paid on behalf of, or by, early retirees and certain family members of early retirees participating in the plan. By law, the program expires on January 1, 2014.

Under the ERRP, OP&F may choose to use any reimbursements OP&F receives from this program to reduce or offset increases in plan participants’ premium contributions, co-payment, deductibles, coinsurance, or other out-of-pocket costs. If OP&F chooses to use the Early Retiree Reinsurance Program reimbursements in this way, you, as a plan participant, may experience changes that may be advantageous to you, in your health plan coverage terms and conditions, for so long as the reimbursements under this program are available and this plan sponsor chooses to use the reimbursements for this purpose. OP&F as sponsor may also use the Early Retiree Reinsurance Program reimbursements to reduce or offset increases in its own costs for maintaining your health benefits coverage, which may increase the likelihood that it will continue to offer health benefits coverage to its retirees and their families.

OP&F chose the latter course in its application to the ERRP. OP&F indicated in its application that all reimbursements that OP&F receives from the program will be deposited in the OP&F Health Care Stabilization Fund, in order to sustain coverage for current and future OP&F retirees and their families. Thus, at OP&F, participation in ERRP will not result in changes to plan terms and conditions.

You are responsible for providing a copy of this notice to your family members who are participants in this plan. For more information contact: United Healthcare at 1-888-832-0964.

You may also contact the U.S. Department of Health and Human Services at www.healthreform.gov.
CHIPRA Disclaimer

Premium Assistance Under Medicaid and the Children’s Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you are eligible for health coverage from your employer, your State may have a premium assistance program that can help pay for coverage. These States use funds from their Medicaid or CHIP programs to help people who are eligible for these programs, but also have access to health insurance through their employer. If you or your children are not eligible for Medicaid or CHIP, you will not be eligible for these premium assistance programs.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, you can contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, you can contact your State Medicaid or CHIP office or dial 1-877-KIDS NOW or www.insurekidsnow.gov to find out how to apply. If you qualify, you can ask the State if it has a program that might help you pay the premiums for an employer-sponsored plan.

Once it is determined that you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must permit you to enroll in your employer plan if you are not already enrolled. This is called a “special enrollment” opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance. If you have questions about enrolling in your employer plan, you can contact the Department of Labor electronically at www.askedsa.dol.gov or by calling toll-free 1-866-444-EBSSA (3272).

If you live in one of the following States, you may be eligible for assistance paying your employer health plan premiums. The following list of States is current as of January 31, 2013. You should contact your State for further information on eligibility.

ALABAMA – Medicaid; Website: http://www.medicaid.alabama.gov; Phone: 1-855-692-5447
ALASKA – Medicaid; Website: http://health.hss.state.ak.us/dpa/programs/medicaid; Phone (Outside of Anchorage): 1-888-318-8890; Phone (Anchorage): 907-269-6529
ARIZONA – CHIP; Website: http://www.azahcccs.gov/applicants; Phone (Outside of Maricopa County): 1-877-764-5437; Phone (Maricopa County): 602-417-5437
COLORADO – Medicaid; Website: http://www.colorado.gov; Medicaid Phone (Out of state): 1-800-221-3943
FLORIDA – Medicaid; Website: https://www.flmedicaidtplrecovery.com; Phone: 1-877-357-3268
GEORGIA – Medicaid; Website: http://dch.georgia.gov; Click on Programs, then Medicaid, then Health Insurance Premium Payment (HIPPP); Phone: 1-800-866-3513
IDAHO – Medicaid and CHIP; Medicaid Website: www.accesstohealthinsurance.idaho.gov; Medicaid Phone: 1-800-926-2588; CHIP Website: www.medicaid.idaho.gov; CHIP Phone: 1-800-926-2588
INDIANA – Medicaid; Website: http://www.in.gov/fssa; Phone: 1-800-889-9949
IOWA – Medicaid; Website: www.dhs.state.ia.us/hcpp; Phone: 1-888-346-9562
KANSAS – Medicaid; Website: http://www.kdhhs.gov/hcf; Phone: 1-800-792-4884
KENTUCKY – Medicaid; Website: http://chfs.ky.gov/dcms/default.htm; Phone: 1-800-635-2570
LOUISIANA – Medicaid; Website: http://www.lalipp.dhh.louisiana.gov; Phone: 1-888-695-2447
MAINE – Medicaid; Website: http://www.maine.gov/dhhs/off/public-assistance/index.html; Phone: 1-800-977-6740; TTY 1-800-977-6741
MASSACHUSETTS – Medicaid and CHIP; Website: http://www.mass.gov/MassHealth; Phone: 1-800-462-1120
MINNESOTA – Medicaid; Website: http://www.dhs.state.mn.us; Click on Health Care, then Medicaid Assistance; Phone: 1-800-657-3629
MISSOURI – Medicaid; Website: http://www.dss.mo.gov/mdh/participants/pages/hpp.htm; Phone: 573-751-2005
MONTANA – Medicaid; Website: http://medicaidprovider.hhs mt.gov/clientpages/clientindex.shtml; Phone: 1-800-694-3084
NEBRASKA – Medicaid; Website: www.ACCESSNebraska.ne.gov; Phone: 1-800-383-4278
NEVADA – Medicaid; Website: http://www.medicaid.nv.gov; Phone: 1-800-992-0900
NEW HAMPSHIRE – Medicaid; Website: http://www.dhsw.nh.gov/ois/documents/hippapp.pdf; Phone: 603-271-5218
NEW JERSEY – Medicaid and CHIP; Website: http://www.state.nj.us/humanservices/dmha/clients/medicaid; Medicaid Phone: 609-631-2392; CHIP Website: http://www.njfamilycare.org/index.html; CHIP Phone: 1-800-701-0710
NEW YORK – Medicaid; Website: http://www.nyhealth.gov/health_care/medicaid; Phone: 1-800-541-2831
NORTH CAROLINA – Medicaid; Website: http://www.nclhgs.hhs.gov/; Phone: 919-855-4100
NORTH DAKOTA – Medicaid; Website: http://www.nd.gov/dhs/services/medicalserv/medicaid; Phone: 1-800-755-2604
OKLAHOMA – Medicaid and CHIP; Website: http://www.insureoklahoma.org; Phone: 1-888-365-3742
OREGON – Medicaid and CHIP; Website: http://www.oregonhealthkids.gov; http://www.hijossaludablesoregon.gov; Phone: 1-877-314-5678
PENNSYLVANIA – Medicaid; Website: http://www.dpw.state.pa.us/hcpp; Phone: 1-800-692-7482
RHODE ISLAND – Medicaid; Website: www.chhs.r.i.gov; Phone: 401-462-5300
SOUTH CAROLINA – Medicaid; Website: http://www.scdhhs.gov; Phone: 1-800-549-0820
SOUTH DAKOTA – Medicaid; Website: http://www.ssd.state.sd.gov; Phone: 1-888-828-0059
TEXAS – Medicaid; Website: https://www.gethipptexas.com; Phone: 1-800-440-0493
UTAH – Medicaid and CHIP; Website: http://health.utah.gov/upp; Phone: 1-866-435-7414
VERMONT – Medicaid; Website: http://www.greenmountaincare.org; Phone: 1-800-250-8427
VIRGINIA – Medicaid and CHIP; Medicaid Website: http://www.dmas.virginia.gov/rcp-HIPP.htm; Medicaid Phone: 1-800-432-5924; CHIP Website: http://www.famis.org; CHIP Phone: 1-866-873-2647
WASHINGTON – Medicaid; Website: http://trsa.dshs.wa.gov/premiumpymt/Apply.shtm; Phone: 1-800-562-3022 ext. 15473
Legal notices

include computer safeguards, secured files and buildings, and restrictions on who may access your personal financial information.

Questions About this Notice
If you have any questions about this notice, please call the member phone number on your health plan ID card or contact the UnitedHealth Group Customer Call Center at 1-866-633-2446.

Your rights regarding your protected health information
Visit myuhc.com/uhcrights to view the Annual Rights & Resource Disclosure.

The Annual Rights & Resource Disclosure will inform you about:
- Finding a doctor, hospital or other network provider on myuhc.com®. To request a printed directory, call the member phone number on your health plan ID card
- Obtaining routine, preventive and specialty care; urgent, ER and hospital care; after-hours, out-of-state/area and behavioral health care*
- Notification requirements and medical services, financial incentives and evaluation of new technology
- Case and Disease Specific Management
- Benefit coverage, exclusions, restrictions, and costs of care; Pharmacy notification procedures and benefits*
- Looking up claims/Obtaining an ID card
- How to voice a complaint or submit an appeal
- Quality improvement program results
- Your rights and responsibilities as a member
- Women’s Health and Cancer Rights Act; Newborns’ and Mothers’ Health Protection Act
- Health Plan Notices of Privacy Practices
- Language assistance services
- * If applicable

Log in to myuhc.com/uhcrights to view a complete copy of the Annual Rights & Resource Disclosure. No further action is required unless you wish to receive a printed copy of the disclosure.

To request a paper copy, send a request by mail to UnitedHealthcare, 9200 Worthington Rd., Westerville, OH 43082.

To see if any more States have added a premium assistance program since January 31, 2013, or for more information on special enrollment rights, you can contact either:

U.S. Department of Labor
Employee Benefits Security Administration
www.dol.gov/ebsa
1-866-444-EBSA (3272)

U.S. Department of Health and Human Services
Centers for Medicare & Medicaid Services
www.cms.hhs.gov
1-877-267-2323, Menu Option 4, Ext. 61565

Financial information privacy notice

This notice describes how financial information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

Effective January 1, 2013

We are committed to maintaining the confidentiality of your personal financial information. For the purposes of this notice, “personal financial information” means information about an enrollee or an applicant for health care coverage that identifies the individual, is not generally publicly available, and is collected from the individual or is obtained in connection with providing health care coverage to the individual.

Information We Collect

We collect personal financial information about you from the following sources

- Information we receive from you on applications or other forms, such as name, address, age, medical information and Social Security number;
- Information about your transactions with us, our affiliates or others, such as premium payment and claims history; and
- Information from consumer reports.

Disclosure of Information

We do not disclose personal financial information about our enrollees or former enrollees to any third party, except as required or permitted by law. For example, in the course of our general business practices, we may, as permitted by law, disclose any of the personal financial information that we collect about you, without your authorization, to the following types of institutions:

- To our corporate affiliates, which include financial service providers, such as other insurers, and nonfinancial companies, such as data processors;
- To nonaffiliated companies for our everyday business purposes, such as to process your transactions, maintain your account(s), or respond to court orders and legal investigations; and
- To nonaffiliated companies that perform services for us, including sending promotional communications on our behalf.

Confidentiality and Security

We maintain physical, electronic and procedural safeguards in accordance with applicable state and federal standards to protect your personal financial information against risks such as loss, destruction or misuse. These measures include computer safeguards, secured files and buildings, and restrictions on who may access your personal financial information.

WEST VIRGINIA – Medicaid; Website: www.dhhr.wv.gov/bms; Phone: 1-877-598-5820, HMS Third Party Liability

WISCONSIN – Medicaid; Website: http://www.badgercareplus.org/pubs/p-10095.htm; Phone: 1-800-362-3002

WYOMING – Medicaid; Website: http://health.wyo.gov/healthcarefin/equalitycare; Phone: 307-777-7531

To see if any more States have added a premium assistance program since January 31, 2013, or for more information on special enrollment rights, you can contact either:
Understanding your options under the OP&F-sponsored health care plan is essential. OP&F encourages you to contact UnitedHealthcare to discuss your options and coverage or to request a provider directory. OP&F does not carry these directories and cannot fulfill such requests.

### Eligibility
UnitedHealthcare
9200 Worthington Road
Westerville, OH 43082
1-888-832-0964
www.myuhc.com

### Medical
UnitedHealthcare
Attn: Claims Unit
P.O. Box 30555
Salt Lake City, UT 84130
1-888-496-3984
www.myuhc.com

### AARP Medicare Supplement Insurance Plans
1-800-362-7537
1-800-523-5800 General Information
www.aarphealthcare.com

### Prescription Drug
OptumRx
Attn: Claims Department
P.O. Box 290977
Hot Springs, AR 71903
1-888-496-3984
www.myuhc.com

### Voluntary Dental
UnitedHealthcare Voluntary Dental Plan
Attn: Claims Unit
P.O. Box 30567
Salt Lake City, UT 84130-0567
1-877-816-3596
www.myuhcdental.com

### Voluntary Vision
United Health Vision Claim Department
P.O. Box 30978
Salt Lake City, UT 84130
1-800-638-3120
www.myuhcvision.com

### Long-Term Care
Prudential: 1-800-732-0416
Aetna: 1-800-537-8521

### Medicare
Centers for Medicare and Medicaid Services (CMS)
1-800-633-4227
www.Medicare.gov

### Bureau of Worker's Compensation
1-800-644-6292
www.ohiobwc.com